

# **UG45: Approving Vouchers**

Reviewing and Approving Travel Expenses for Reimbursement Release 24.1 | January 2024

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# 1 Introduction

This document contains information regarding the trip voucher process for E2 Solutions users utilizing both Federal Travel Regulations (FTR) and Joint Travel Regulations (JTR). Features and options specific to JTR functionality will be indicated when possible. Additionally, many FTR and JTR features and functionality may be subject to your agency's configurations.

# 2 Understanding the Approval Process

In E2 Solutions (E2), a voucher is an accounting of expenses for a specific trip and a request for reimbursement. There are several types of vouchers supported by E2, outlined in the following table. This user guide covers the approval process for pre-trip, incremental, final, and supplemental vouchers.

Description
A request for reimbursement for pre-trip expenses, such as conference fees or other items that require payment before travel occurs. If this voucher type is enabled, a trip can have multiple pre-trip vouchers.
A request for travel expense reimbursement for a specific trip. A trip can have one or more incremental vouchers.
A request for reconsideration of a denied or reduced travel expense.
An incremental voucher that is marked as the final voucher for the trip. Every trip must have, at minimum, a final voucher.
A request for additional travel expense reimbursement after a final voucher for the trip has been submitted. If this voucher type is enabled, a trip can have multiple supplemental vouchers.

## 2.1 Routing Pools

As an approver, you are assigned to one or more routing pools. Routing pools may include a primary approver, who is automatically assigned to approve all documents within the pool. If a routing pool does not have a primary approver, E2 makes the document available to all approvers in the pool until an approver takes action on the document (i.e., approves or returns for revision).

# 2.2 Routing Rules

Travel policy managers configure sets of rules that define when a document requires approval. Routing rules specify the approval event triggers, the approval action required, and the pool of approvers (routing pool) authorized to perform the approval process.

Documents are dynamically routed through these sets of rules; approvals may occur at multiple levels within the management hierarchy. These rule sets may be simple or complex, static or frequently changed. Routing rules can be applied to all travelers in an office or workgroup, or to individual travelers.

# 2.3 Approver Actions

When the traveler submits a voucher for approval, the document's status changes to *Pending Voucher Approval*, and the document enters the approval process. E2 analyzes the routing rules and determines whether a rule triggers an approval event. If an approval event is triggered, E2 assigns the document to the appropriate approver, or pool of approvers, for action. E2 notifies you via email when there is a document assigned to you for approval.

Approvers review travel expenses, ensuring that:

- The trip and related expenses are within travel policy
- Expense documentation is available, if required
- Reimbursement types are correct
- The correct accounts have been selected to fund the travel

- Expenses have been properly split between funds
- Expenses have been properly disbursed
- Advances have been properly liquidated

If the trip and travel expenses are within guidelines, or properly justified when outside of guidelines, you typically approve the voucher. Depending on the individual trip and the applicable routing rules, the voucher may be passed to another approval level. If you are the last approver for a voucher, the traveler is notified that their voucher has been approved for payment.

#### 2.3.1 Additional Actions

As an approver, you can also take other actions. Depending on applicable travel policy, you may be able to:

- Add a document number
- Make funding changes, including allocations, account selection, and split funding
- Adjust liquidation and payment amounts
- Reduce certain expenses
- Add remarks and attach documentation

If there are problems with the travel voucher that prevent your approval and that you cannot change, you can return the voucher for revision.

#### 2.3.2 Extended Voucher Functions

If your agency has enabled extended voucher functions for approvers, you can perform the following additional tasks:

- Add a new expense, including travel charge card transactions as voucher expenses (if the feature is enabled)
- Reduce an expense amount to zero (0.00)
- Copy an expense
- Modify all available fields for an expense

TIP: Contact your travel policy manager for clarification of the voucher functions available to you.

# 3 The Workflow Workspace

Each time you review a voucher for approval, you enter a document workflow. Each page you encounter is a step in the workflow and includes the following items:

- <u>Left side navigation</u> and links to optional features, functions, and actions
- <u>Header</u> with general traveler and document information
- Main area, where you view or modify information
- Buttons and links, below the main area, allow you to save your changes
- Dynamic message area, which appears below the header and may include agency- or workgroup-specific information, warnings, and errors
- Help icon ( ) links to online help for the page or window

# 3.1 Left Side Navigation

The left side of the page provides links to navigate the main workflow process and to perform other related functions. Left side navigation includes:

- Workflow steps Each step is a link and can be used to go to that place in the workflow, when
  necessary. Workflows are dynamic; the workflow you see reflects the workflow used by the
  traveler when creating the voucher. Some traveler actions may have inserted steps in the basic
  workflow.
- Other Actions Links to functions that are not part of the basic document workflow. These links
  only appear if the function is available to you, based on the state of the document and your
  workgroup's travel policies. If no actions are available, Other Actions links do not appear on the
  page.
- Extras Links to additional actions. These links may take you out of the document workflow. Common Extras links include leaving the workflow to view a document list.

## 3.2 Document Header Information

The header section is just below the page banner and appears on every workflow page.



Figure 1: Voucher Summary — Page header for a final voucher pending approval

For vouchers, the header always includes:

- The name of the traveler
- Trip ID
- Voucher ID (voucher number)
- Voucher type
- Document status

## 3.3 Main Area

The main area of the voucher's Summary page allows you to review the document information. Links within the main area may also allow you to return to a workflow step and make changes to the document.

The main area of other pages in the workflow allows you to view detailed information, make changes, if allowed by travel policy, and save your changes.

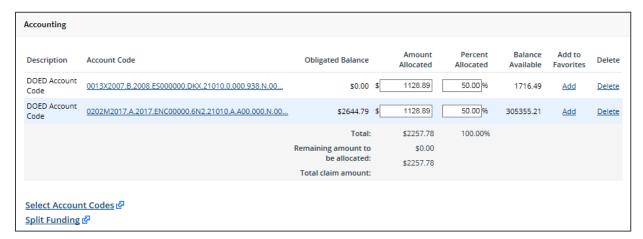


Figure 2: Voucher Accounting — Main Area

## 3.4 Buttons and Links

Buttons and links display at the bottom of the main area. (You may need to scroll to the bottom of the page or window for these buttons to display.)

On the Summary page, the buttons allow you to complete approval actions for the voucher.



Figure 3: Voucher Summary — Buttons and links

On other workflow pages, buttons allow you to save changes and move through the workflow.
The primary button is always bold and located on the left; secondary buttons appear to the right
of the primary button. Back to Step links return to you to the previous step in the voucher
workflow process.

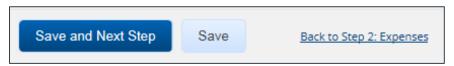


Figure 4: Voucher Accounting — Buttons and links

**TIP**: If you have changed information on a page, be sure to save that information before taking any other actions, or that information will be lost. For example, after updating accounting information, click **Save**, and then click the **Summary** workflow step to return to the Voucher Summary page and continue your document review.

## 3.5 Dashboards

In E2, authorizations, vouchers, and travel advances are individual documents. In combination with other items, such as reservations, these documents represent the traveler's travel plans, actual travel activity, and expenses. This combination of documents is known as a trip. The Trip Dashboard provides general information and access to all documents related to the trip.

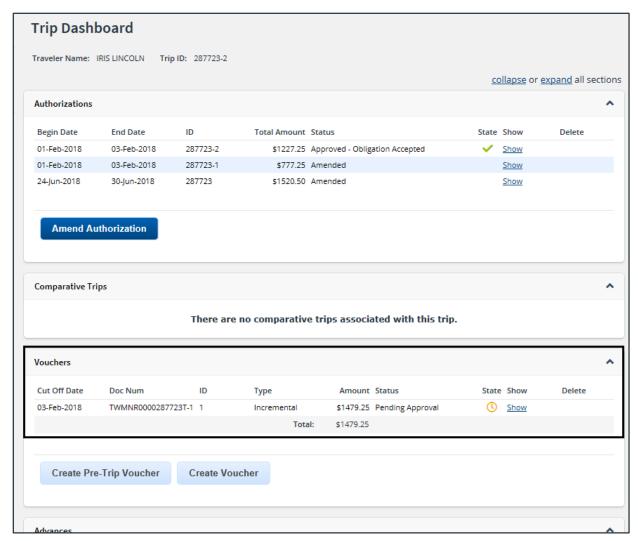


Figure 5: Trip Dashboard — With Voucher Pending Approval

# 4 Approving a Voucher

E2 provides access to approver functions through the **My Approvals** option on the task bar. Complete the following steps to get started with the approval process.

1. Click **My Approvals** on the task bar. This displays the Pending Approvals page, which lists all documents that are assigned to you for approval (i.e., pending your approval).

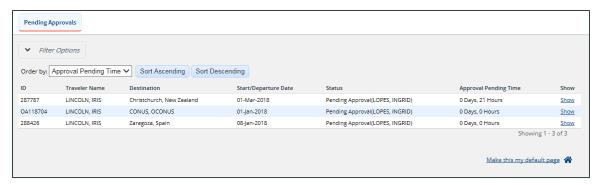


Figure 6: My Approvals — Pending Approvals tab

- 2. If necessary, use the Filter Options section to filter the list to all vouchers pending your approval.
  - a. Click the **Filter Options** tab to expand the section and view the filter options available for that page.

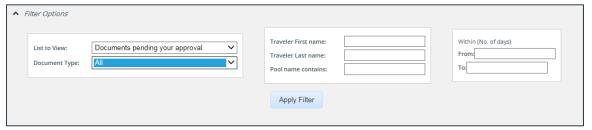


Figure 7: Pending Approvals — Filter Options

- b. Select *Vouchers* from the **Document Type** drop-down list to limit the list to only vouchers pending your approval.
- c. Enter any additional filtering criteria to limit the number of search results returned.
- d. Click **Apply Filter** to generate a new list matching your search criteria.
- 3. Locate the voucher in the search results.
- 4. Click the **Show** link. This displays the Voucher Summary page.

**NOTE**: By default, all sections of the Voucher Summary page are expanded.

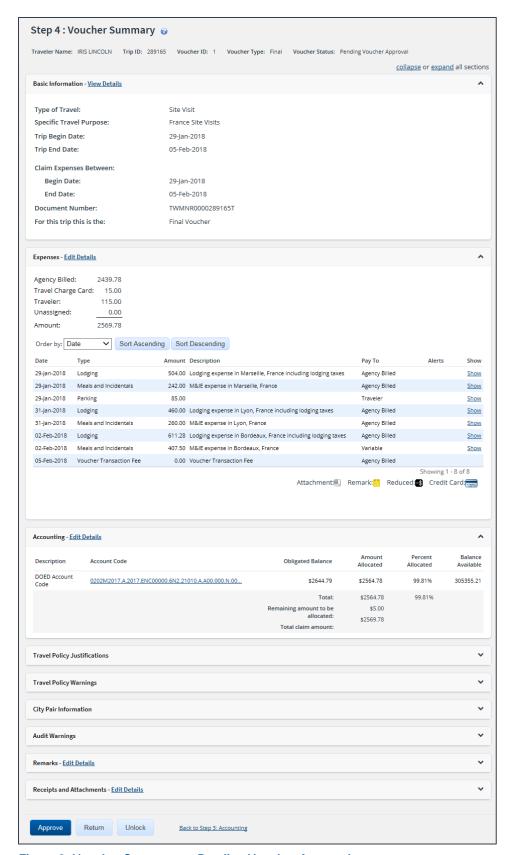


Figure 8: Voucher Summary — Pending Voucher Approval

- 5. Verify the voucher is locked to you.
- 6. Use the Summary page to view the voucher. If you need to see additional information or make changes to a section, click the **View Details** or **Edit Details** link for that section. Be sure to save your changes.
- 7. Return to the Voucher Summary page when you are done making changes to a section.

## 4.1 Lock the Voucher

Locking a document prevents any other approver from taking action on that document. You cannot approve a voucher (or take any other action) unless it is locked.

 If you are the primary approver in your routing pool, the voucher is typically assigned to you for approval, and it should already be locked when you open it. The voucher is locked to you if the Unlock link displays in the Other Actions section, and the Unlock button appears at the bottom of the page.



Figure 9: Unlock link

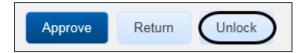


Figure 10: Unlock button

• If the **Lock** link displays in the Other Actions section, and the **Lock** button appears at the bottom of the page, the document is not currently locked to any approver. Click the **Lock** link (or **Lock** button) to continue.

# 5 Reviewing Basic Information

Basic information for a voucher includes:

- Travel type and purpose
- Travel dates, including departure and arrival times, if the trip duration is less than three days
- Claim expenses begin and end dates (i.e., voucher cut-off date)
- Source of "transportation and other" (T&O) voucher expenses, if applicable

**NOTE**: This option is only shown if an authorization amendment, performed prior to creating the voucher, deleted an "in process" voucher. (This selection does not impact lodging, meals and incidentals, or transportation expenses derived from the reservation associated with the trip.)

- Use Only Approved Amendment Expenses The traveler chose the source of T&O
  expenses to be the standard expense mapping of the authorization's estimated expenses
  from the amendment.
- Use Only Pre Amendment Voucher Expenses The traveler chose the source of T&O expenses to be only the T&O expenses from the voucher deleted by the authorization amendment process.



Figure 11: Voucher Summary, Basic Information section — Transportation and Other Expenses field

- <u>Document number</u>
- Voucher finality indicator

**NOTE**: The **For this trip this is the** field is not available on the voucher's Basic Information page for pre-trip vouchers, or applicable to supplemental vouchers.

- Not Final Voucher This value indicates you are reviewing an incremental voucher.
- Final Voucher This value indicates you are reviewing the final voucher.
- Final Voucher and Update Site Details This value indicates you are reviewing the final voucher, and it may include updated itinerary details.

**NOTE**: The Final Voucher and Update Site Details option is only available when the traveler's major customer allows site detail changes directly on the voucher, bypassing the need to amend the authorization when travel plans change during a trip.

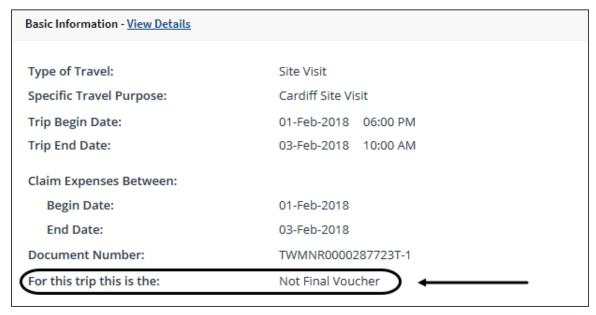


Figure 12: Voucher Summary, Basic Information section — Incremental voucher

Basic Information - <u>View Details</u>	
Type of Travel:	Site Visit
Specific Travel Purpose:	France Site Visits
Trip Begin Date:	29-Jan-2018
Trip End Date:	05-Feb-2018
Claim Expenses Between:	
Begin Date:	29-Jan-2018
End Date:	05-Feb-2018
Document Number:	TWMNR0000289165T
For this trip this is the:	Final Voucher

Figure 13: Voucher Summary, Basic Information section — Final voucher

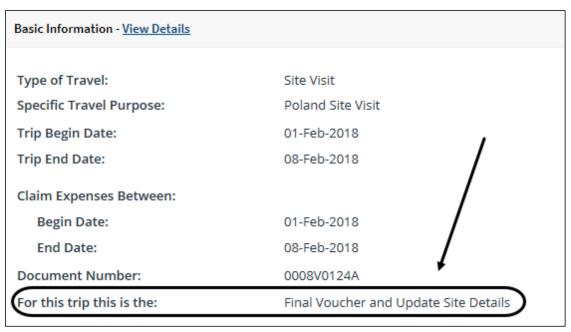


Figure 14: Voucher Summary, Basic Information section — Final voucher, updated itinerary

## 5.1 Document Number

E2 typically generates a unique document number for each document. Some financial systems, however, are configured to require or allow users to enter a custom document number.

#### 5.1.1 Rules

The following rules apply to a custom document number:

- The number can be added at any time, but it must be added to the document by final approval.
- The number can be changed at any time before the document is interfaced with the financial system.
- Characters can be entered in any case; E2 converts all characters to upper case.
- The number must meet the format required by the financial system.

## 5.1.2 Adding or Changing a Custom Document Number

Complete the following steps.

1. Click the **Edit Details** link in the Basic Information section of the Voucher Summary page. This displays the voucher's Basic Information page.

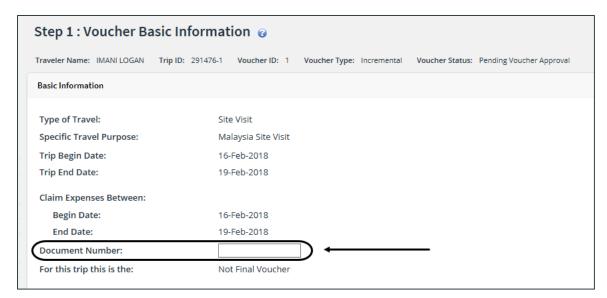


Figure 15: Voucher Basic Information — Document Number field

- 2. Enter the document number, using the appropriate format, in the **Document Number** field. (Float the pointer over the field to display format information in the hover text.)
- 3. Click Save.

# 6 Reviewing Expenses

The Expenses section of the Voucher Summary page displays all of the voucher expenses in a list. The expenses are shown by date and sorted alphabetically. A summary of expenses by method of reimbursement (i.e., pay to) displays at the top of the section.

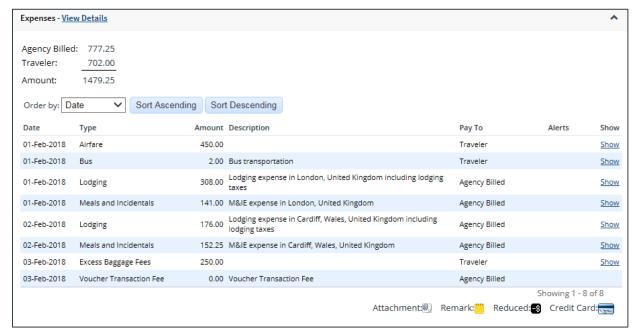


Figure 16: Voucher Summary — Expenses section

Click the **Show** link next to a line item to view additional details about that expense.

- Click the Show link for an expense type of Lodging to review all lodging expenses.
- Click the **Show** link for an expense type of *Meals and Incidentals* to <u>review all meals and incidental expenses</u>.
- Click the Show link for any other expense type to review transportation and other expense details.
- Click the **Show** link for any expense with a credit card icon to <u>review travel charge card</u> <u>transaction details</u>.

TIP: Icons in the Alerts column identify expenses with special situations or conditions.



Figure 17: Voucher Expenses — Alert icons

# 6.1 Reviewing Lodging Expenses

Use the Lodging Expenses window to review daily lodging expense details for each site. Details include:

- Date of expense
- Reimbursement type
- Per diem rate
- Claimed lodging amount
- Authorized lodging amount

- Claimed lodging tax
- Method of reimbursement (Pay To)
- · Day Off indicator
- Shared Lodging indicator
- Notes include IDL information and, if variable per diem rates apply, based on workgroup configurations, the applied percentage of standard per diem rates

When you are finished with your review, click Exit Window to return to the Voucher Summary page.

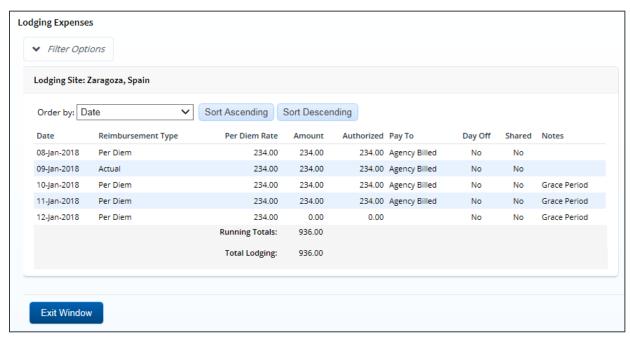


Figure 18: Lodging Expenses — Single Site Trip

## 6.1.1 Local Currency

If the traveler has entered an expense in a local currency, the following additional fields display in the Lodging Expenses window:

- Currency code
- Exchange rate on the date of the expense
- Rate override indicator and the traveler's reason for overriding the agency-approved exchange rate

## 6.1.2 Multiple Sites

If there are lodging expenses for multiple sites, a **Site** drop-down list displays below the **Filter Options** tab. Select each site from the list to view daily lodging expenses for that site.



Figure 19: Lodging Expenses — Site field

## 6.1.3 Prepaid Lodging Expenses

If the reimbursable daily lodging has been reduced by prepaid lodging expenses submitted on a pre-trip voucher, a message displays at the top of the page to alert you to the situation. This message also appears in the dynamic message area below the header at the top of the Voucher Summary page.

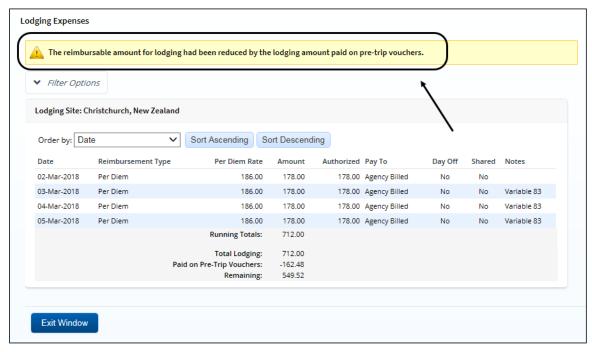


Figure 20: Lodging Expenses — Prepaid Lodging message

The **Paid on Pre-Trip Vouchers** field amount (listed below the **Total Lodging** field) is the total amount of prepaid lodging expenses applied to the daily lodging on this voucher. The amount in the **Remaining** field is the total reimbursable daily lodging expenses on the voucher.

# 6.2 Reviewing Meals and Incidental Expenses

Use the Meals and Incidental Expenses window to review the daily meals and incidental expenses (M&IE) for each site. Details include:

- Date of the expense
- Reimbursement type

- Per diem for meals
- Per diem for incidental expenses
- Total per diem amount
- Meals Provided indicator for breakfast, lunch, and dinner
- No Incidentals indicator
- Day Off indicator
- Method of reimbursement (Pay To)
- Notes include IDL information and, if variable per diem rates apply, based on workgroup configurations, the applied percentage of standard per diem rates.

When you are finished with your review, click Exit Window to return to the Voucher Summary page.

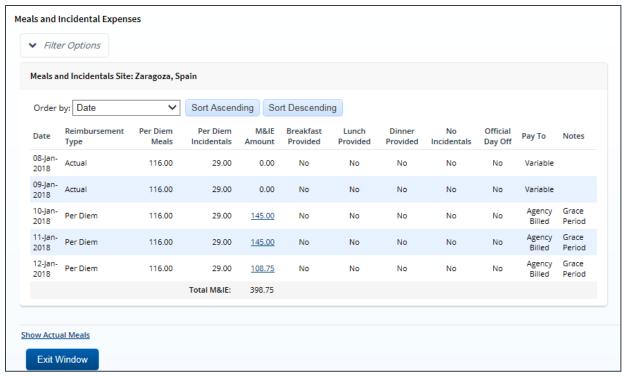


Figure 21: Meals and Incidental Expenses — Single Site Trip

## 6.2.1 Multiple Sites

If there are meals and incidental expenses for multiple sites, a **Site** drop-down list displays below the **Filter Options** tab. Select each site from the list to view M&IE for that site.



Figure 22: Meals and Incidental Expenses — Site field

### 6.2.2 M&IE Amount

Click an **M&IE Amount** link to display the Meals and Incidental Per Diem window, which displays a breakdown of per diem and incidentals for the day.

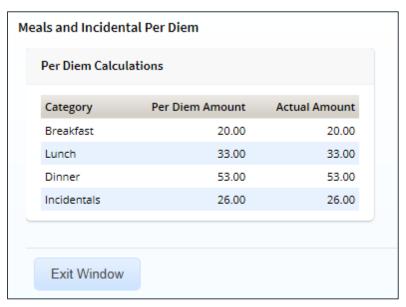


Figure 23: Meals and Incidental Per Diem window

#### 6.2.3 Show Actual Meals

If the M&IE reimbursement type for any day is *Actual*, click the **Show Actual Meals** link to call the All Actual Meals and Incidentals window, which allows you to view detailed information.

**NOTE**: For JTR travelers, if the M&IE reimbursement type for any day is Actual or Occasional Meals, you can click the **Show Actual Meals/Occasional Meals** link to display the All Actual Meals and Incidentals/Occasional Meals window.

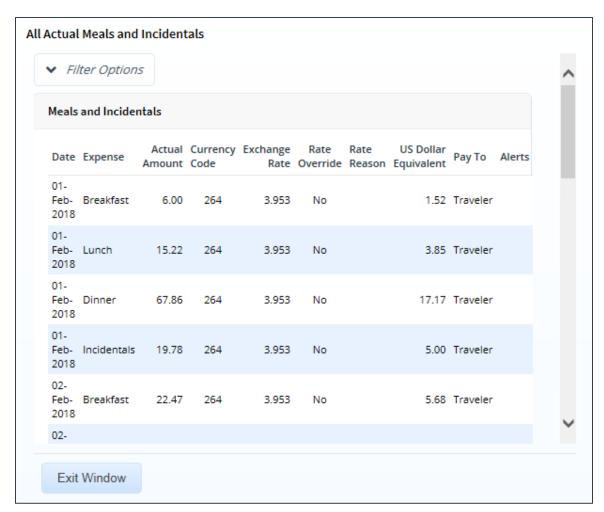


Figure 24: All Actual Meals and Incidentals window

**NOTE**: The **Currency Code**, **Exchange Rate**, **Rate Override**, **Rate Reason**, and **US Dollar Equivalent** fields only display if the traveler is allowed to enter expenses in a foreign currency.

# 6.3 Reviewing Other Expenses

The Expense window displays for transportation and other expenses. It includes **Remarks** and **Receipts** tabs so you can review expense-level remarks and receipts.

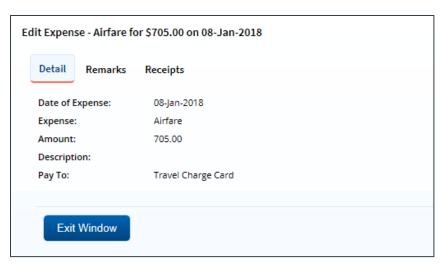


Figure 25: Edit Expense — Transportation expense

## 6.4 Reviewing Travel Charge Card Transaction Details

In some cases, travelers can view their travel charge card (TCC) transactions and create voucher expenses from those transactions. If this feature is enabled, approvers can review the TCC transaction associated with each expense. The credit card icon ( ) identifies these expenses.

- For lodging expense, click the **Show** link. The credit card icon appears in the Alerts column of the Lodging Expenses window for any expense associated with a TCC transaction.
- For meals and incidentals, click the **Show** link, and then click the **Show Actual Meals** link on the Meals and Incidental Expenses window. The credit card icon appears in the Alerts column of the All Actual Meals and Incidentals window for any expense associated with a TCC transaction.

Complete the following steps to view information about the actual TCC transaction associated with an expense.

1. Click the **Edit Details** link in the Expenses section of the Voucher Summary page. This displays the Voucher Expenses page.

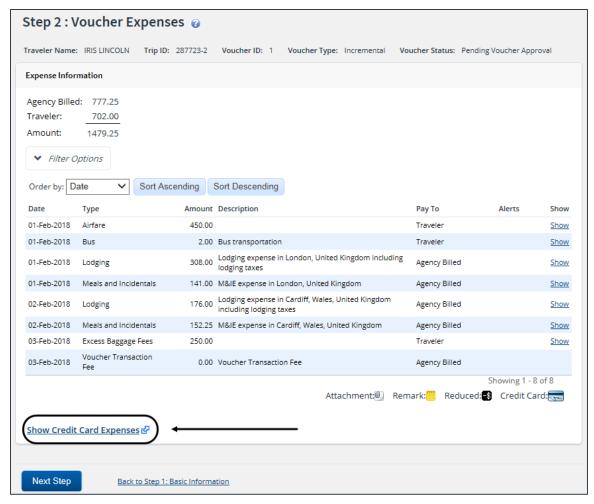


Figure 26: Voucher Expenses — Show Credit Card Expenses link

 Click the Show Credit Card Expenses link. This displays the Add Credit Card Expense window. Expenses associated with the voucher are shown as selected (i.e., a check mark in the Select field).



Figure 27: Add Credit Card Expense window

- 3. Locate the transaction and the expense in the list.
- 4. Click the **Details** link. This displays the Credit Card Expense Detail window.
  - Click the **Detail** tab to view information about the TCC transaction and the expenses associated with the transaction. (This tab is selected by default.)
  - Click the Remarks tab to view all remarks associated with the transaction. You can also enter a remark. (If you enter a remark, be sure to save your entry.)
  - Click the Receipts tab to view all receipts associated with the transaction. You can also attach a receipt or other documentation.

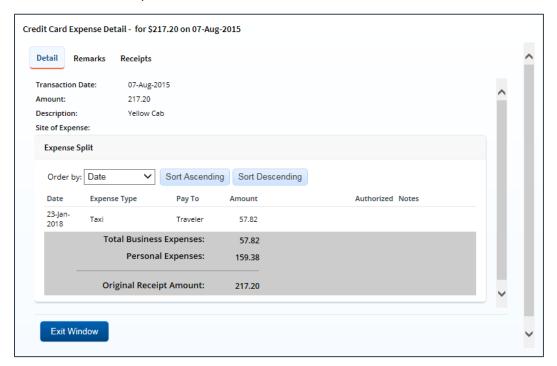


Figure 28: Credit Card Expense Detail — Transportation or Other General Expense

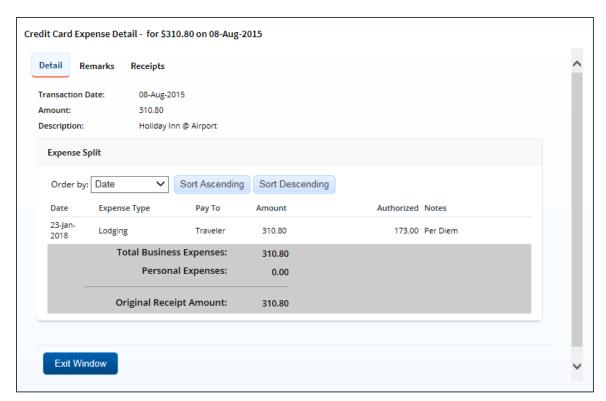


Figure 29: Credit Card Expense Detail — Lodging Expenses

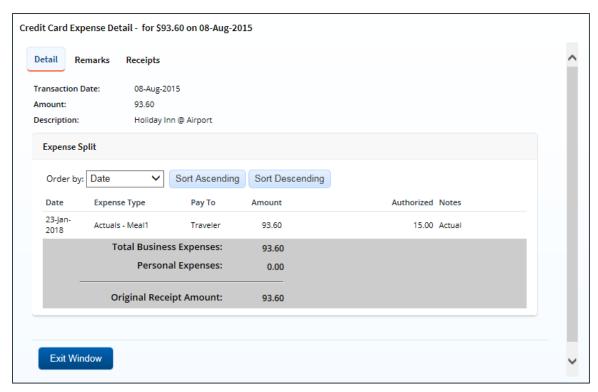


Figure 30: Credit Card Expense Detail — Actual Meal Expenses

5. Click **Exit Window** to close the Credit Card Expense Detail window and return to the Add Credit Card Expense window.

6. Click **Exit Window** to close the Add Credit Card Expense window and return to the Voucher Expenses page.

## 6.5 Reducing Expenses

Under certain circumstances, you can reduce a voucher expense and still approve the voucher, rather than return the entire voucher to the traveler for revision.

**TIP**: You must add explanatory remarks for any expense that you reduce.

## 6.5.1 Reducing Lodging Expenses

Complete the following steps to reduce lodging expenses, including lodging tax.

- 1. Click the **Edit Details** link in the Expenses section of the Voucher Summary page. This displays the Voucher Expenses page.
- 2. Click the **Modify** link for lodging expenses. This displays the Lodging Expenses window.
- 3. If the voucher includes lodging at multiple sites, select the appropriate location from the **Site** drop-down list.
- 4. Enter the reduced lodging amounts in the **Amount** and **Lodging Tax** fields.
  - You can only reduce amounts. You cannot, for example, enter a lodging tax if the claimed amount is zero.
  - If the user entered the amount in a foreign currency, be sure you enter the reduced amount in the same currency. You cannot change the selected currency code.

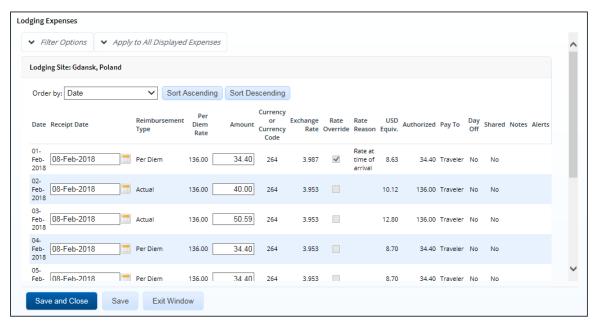


Figure 31: Lodging Expenses — Lodging in local currency

5. Click **Save**. The Lodging Expenses window refreshes and the **Add Reduced Lodging Remarks** link appears near the bottom of the window.

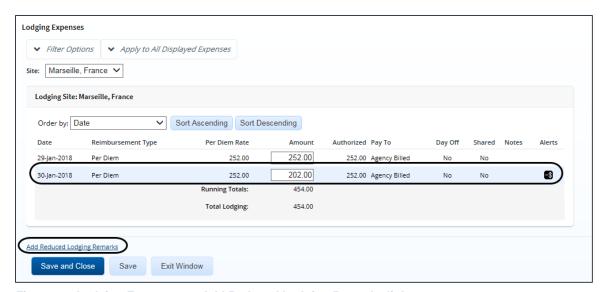


Figure 32: Lodging Expenses — Add Reduced Lodging Remarks link

Click the Add Reduced Lodging Remarks link. This displays the Reduce Remarks window.

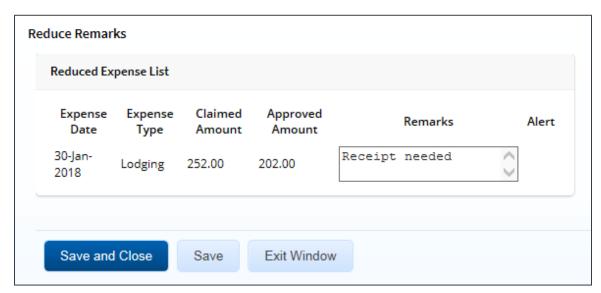


Figure 33: Reduce Remarks — Lodging Expenses

- 7. Enter remarks for each reduced expense in the **Remarks** fields.
- 8. Click **Save and Close** to close the Reduce Remarks window and return to the Lodging Expenses window.
- 9. Click **Save and Close** to close the Lodging Expenses window and return to the Voucher Expenses page.

## 6.5.2 Reducing Meals and Incidental Expenses

Complete the following steps to reduce M&IE when the reimbursement type is Actual.

1. Click the **Edit Details** link in the Expenses section of the Voucher Summary page. This displays the Voucher Expenses page.

2. Click the **Modify** link for meals and incidental expenses. This displays the Meals and Incidental Expenses window.

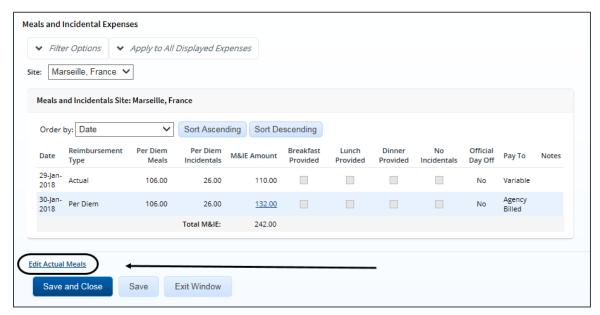


Figure 34: Meals and Incidental Expenses — Edit Actual Meals link

- 3. If the voucher includes meals at multiple sites, select the appropriate location from the **Site** drop-down list.
- 4. Click the Edit Actual Meals link. This displays the Edit Actual Meals window.

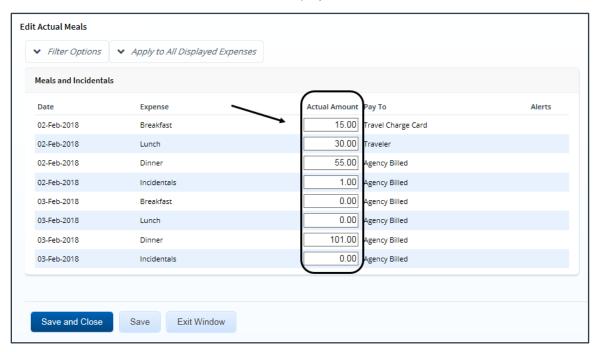


Figure 35: Edit Actual Meals — Actual Amount field

5. Enter the reduced amount in the **Actual Amount** field.

**NOTE**: If the user entered the amount in a foreign currency, be sure you enter the reduced amount in the same currency. You cannot change the selected currency code.

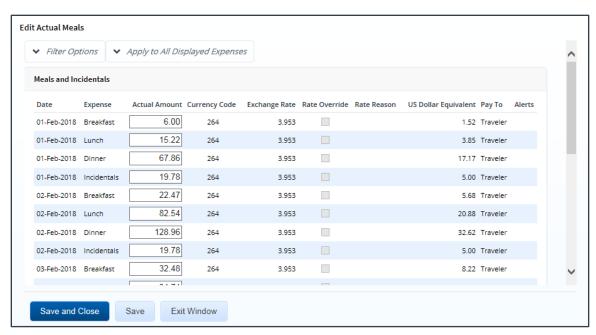


Figure 36: Edit Actual Meals — Actual meals in foreign currency

6. Click **Save**. The window refreshes and the **Add Reduced Meal Remarks** link appears near the bottom of the window.

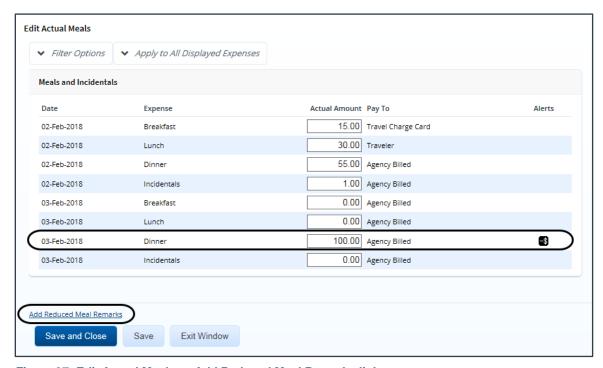


Figure 37: Edit Actual Meals — Add Reduced Meal Remarks link

7. Click the Add Reduced Meal Remarks link. This displays the Reduce Remarks window.

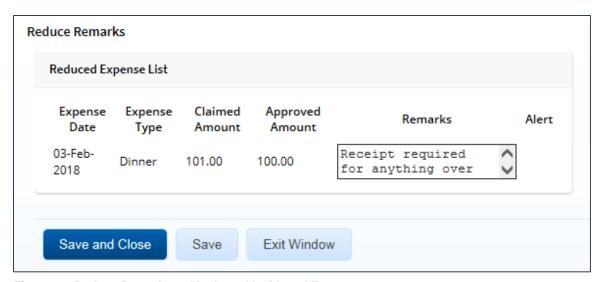


Figure 38: Reduce Remarks — Meals and Incidental Expenses

- 8. Enter remarks for each reduced expense in the **Remarks** field.
- 9. Click **Save and Close** to close the Reduce Remarks window and return to the Edit Actual Meals window.
- 10. Click **Save and Close** to close the Edit Actual Meals window and return to the Meals and Incidental Expenses window.
- 11. Click **Save and Close** to close the Meals and Incidental Expenses window and return to the Voucher Expenses page.

## 6.5.3 Reducing Transportation and Other Expenses

Complete the following steps to reduce other claimed expenses.

- 1. Click the **Edit Details** link in the Expenses section of the Voucher Summary page. This displays the Voucher Expenses page.
- Click the Modify link for the expense. This displays the Edit Expense window.

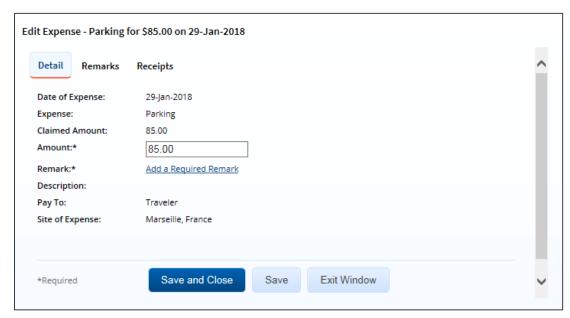


Figure 39: Edit Expense — Transportation or Other Expense

3. Enter the reduced amount in the **Amount** field.

**NOTE**: If the user entered the amount in a foreign currency, be sure you enter the reduced amount in the same currency. You cannot change the selected currency code.

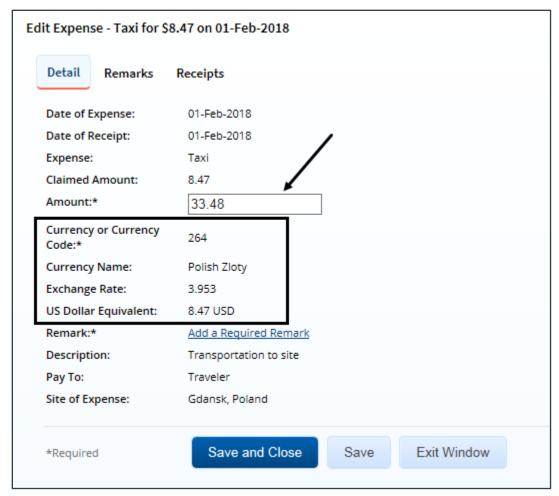


Figure 40: Edit Expense — Reduced expense in foreign currency

 Click the Add a Required Remark link. The window expands, allowing you to enter a remark.

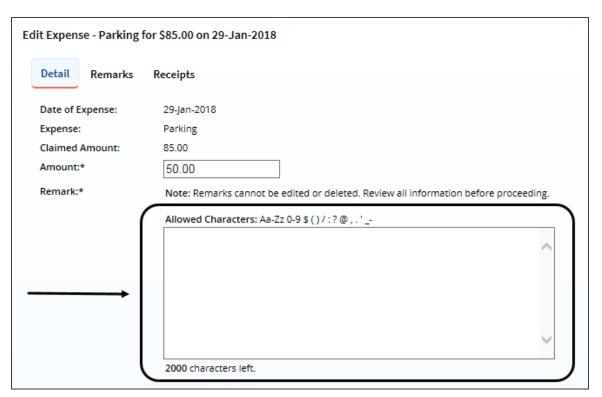


Figure 41: Edit Expense — Detail tab, Remark field

- 5. Enter your remarks and review them. Remarks cannot be edited or deleted after you save them; make any changes before saving.
  - **TIP**: Avoid copying and pasting text from other applications. Doing so may result in invalid character errors.
- 6. Click **Save and Close** to close the Edit Expense window and return to the Voucher Expenses page.

# 7 Reviewing Accounting

Before a voucher can receive final approval, one or more accounts must be selected to fund the trip. Travel policies differ; fund selection may be done by the traveler, or selection may be restricted to the approver. Regardless of travel policy, approvers should always review the account code selection and expense allocation.

The Accounting section on the Voucher Summary page shows all accounts selected to fund travel expenses, as well as the amount allocated to each fund. Approved expenses must be completely allocated prior to final approval of the voucher.

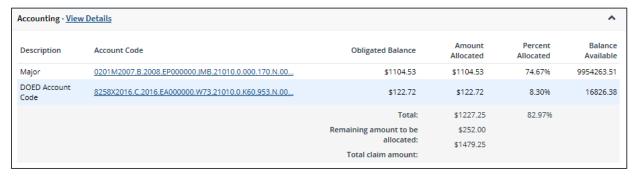


Figure 42: Voucher Summary — Accounting section

Complete the following steps.

- 1. Review the accounting information, including the account balances (if available).
  - If the financial system is integrated with E2, the Accounting section includes fund balance information in the Balance Available column.
  - Click the Account Code link to view details.

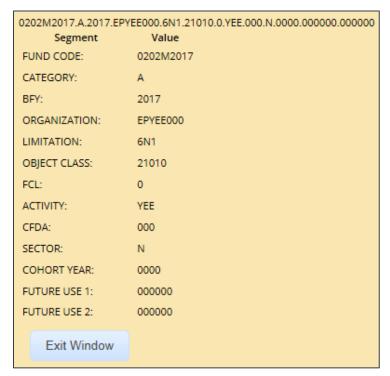


Figure 43: Account code segment details

 If you need to make funding selections, or change existing funding selections or allocations, click the Edit Details link in the Accounting section header. This displays the Voucher Accounting page.

**NOTE**: If your office or workgroup utilizes <u>automatic accounting allocation for travel vouchers</u>, the Voucher Accounting page will be disabled as it is accessed. Review the allocations and click the **Next Step** button to continue to the next step in the voucher workflow.

**TIP**: If you reduced expenses, you must correct or verify the allocations; always click the **Edit Details** link in the Accounting section if you have reduced expenses.

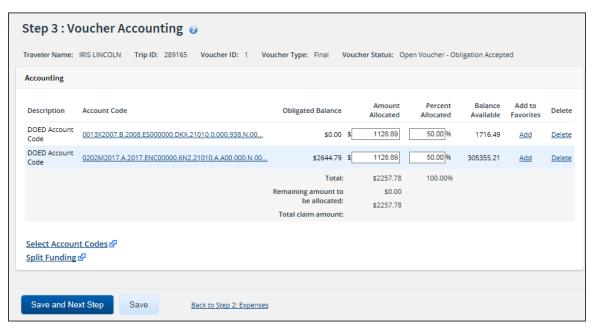


Figure 44: Voucher Accounting page

- 3. Make changes or select accounts.
  - If you need to select accounts to fund expenses, click the **Select Account Codes** link to find new accounts or select accounts from favorites.
  - If you need to adjust allocations between multiple accounts, enter the appropriate amounts in the **Amount Allocated** or **Percent Allocated** field for each account.
  - Click the <u>Split Funding link</u> if there are multiple accounts to fund expenses, and you need to identify certain expense types or all expenses on specific dates to be funded from particular accounts.
- 4. Click **Save** to save your changes.

#### 7.1 Select Account Codes from a Favorites List

Complete the following steps to select account codes for the voucher that have been saved to a favorites list.

1. Click the Select Account Codes link. This displays the Account Code Selection window.

**NOTE**: If favorites are available to you, the window defaults to the **Select Account Codes** tab. This tab displays any time favorite accounts are available, even if you do not have a personal favorites list within your profile. If you are limited to accounts used for the authorization, this tab displays all accounts that were included on the authorization.

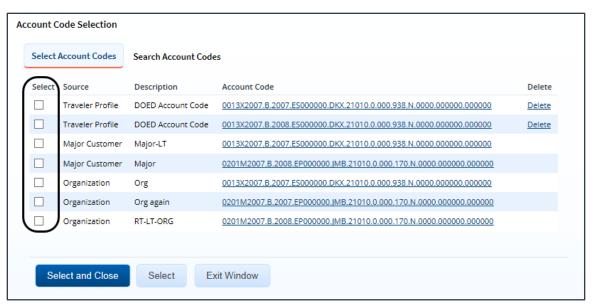


Figure 45: Account Code Selection — Select Account Codes tab

- 2. Click the **Select** check box to the left of each code you want to use to fund the voucher.
- 3. Click **Select and Close** to save your selection(s), close the Account Code Selection window, and return to the Voucher Accounting page.

## 7.2 Search for Account Codes

Complete the following steps to search for specific account codes.

- 1. Click the Select Account Codes link. This displays the Account Code Selection window.
- 2. Click the Search Account Codes tab.

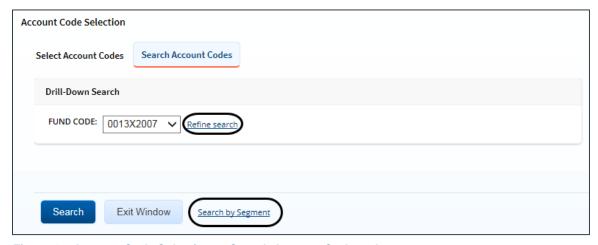


Figure 46: Account Code Selection — Search Account Codes tab

- 3. Locate the account code.
  - Drill-down method (default) This option allows you to search for account codes by drilling down through the segments of each code.
    - i. Select a value from the drop-down list.
    - ii. Click the **Refine search** link. A list displays for the next segment.
    - iii. Repeat steps i-ii until you have selected the necessary search criteria.

- iv. Click **Search** to display the list of account codes matching your search criteria.
- **Segment method** This option allows you to search for a segment with specific information, such as a department, program, or funding year.
  - Click the Search by Segment link.
  - ii. Enter the segment information to use as search criteria in the appropriate field(s).
  - iii. Click **Search** to display the list of account codes matching your search criteria.
- 4. Click the **Select** check box to the left of each code you want to use to fund the voucher.
- 5. Click **Select and Close** to save your selection(s), close the Account Code Selection window, and return to the Voucher Accounting page.

## 7.3 Add a Dimensional Account Code

Complete the following steps to add a dimensional account code to the voucher.

- 1. Click the Select Account Codes link. This displays the Account Code Selection window.
- 2. Click the Add Account Codes tab.

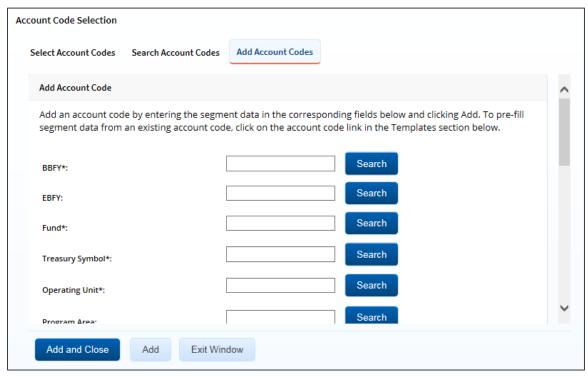


Figure 47: Account Code Selection — Add Account Codes tab

3. Enter segment values in each field, or click the **Search** button next to a field to select from a list of values in the Dimensional Accounting Code Search window. You can also enter one or more characters of the segment value or description in a field, and then click **Search** to limit the list to segment values and descriptions that start with the entered data.

**TIP**: To see information about a segment, including the maximum length, float the pointer over the segment field to view the associated hover text.

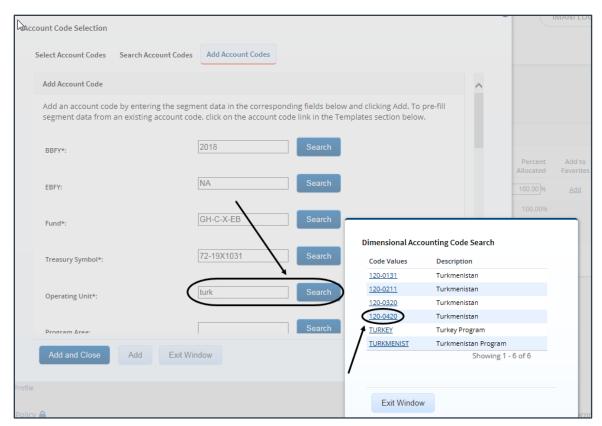


Figure 48: Dimensional Accounting Code Search

4. Click **Add and Close** to add the newly created dimensional account code to the voucher, close the Account Code Selection window, and return to the Voucher Accounting page.

#### 7.3.1 Accounting Code Templates

Account code templates allow you to prepopulate all or part of a dimensional account code, and then alter or add segment values as needed. Any account code already associated with the voucher appears in the Trip Accounting Code Templates section on the **Add Account Codes** tab of the Account Code Selection window. Favorite account codes are listed in the Favorite Account Code Templates section.

Select a template from either section, and then scroll to the top of the tab to enter or search for the remaining segment values.

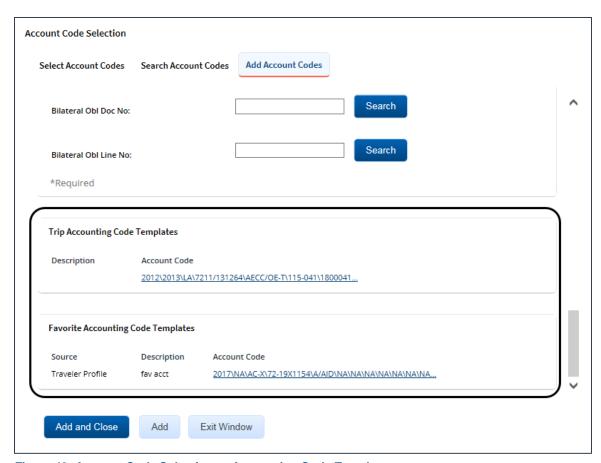


Figure 49: Account Code Selection — Accounting Code Templates

# 7.4 Split Funding

If you select multiple accounts to fund expenses, you can also specify whether all expenses of a specific type are funded from one or more accounts, or that all expenses in a range of dates are funded from specific accounts. This feature is called split funding.

## 7.4.1 Split Funding by Expense Type

Complete the following steps to fund certain expense types from specific accounts.

1. Click the Split Funding link. This displays the Split Funding window.

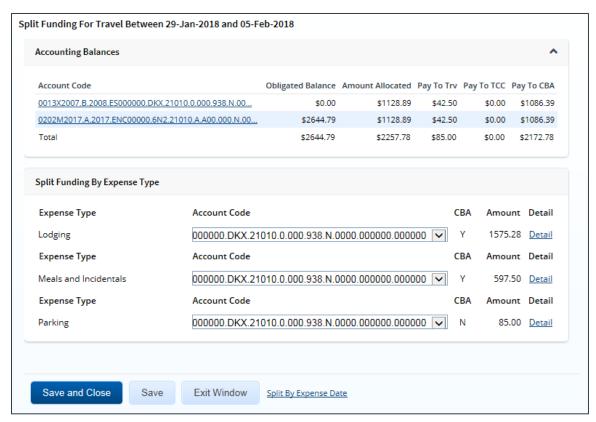


Figure 50: Voucher Split Funding window

- 2. Select the account to fund each type of expense.
  - To fund an expense type from a single account, select the account from the Account Code drop-down list.
  - If you want to fund an expense from more than one account, complete the following steps:
    - Click the **Detail** link for the expense type. This expands the section for that expense type.
    - ii. Enter the amount of the expense you want to fund from each account in the corresponding **Amount** field. For lodging or meal expenses, select the account to fund expenses for each day of the trip.

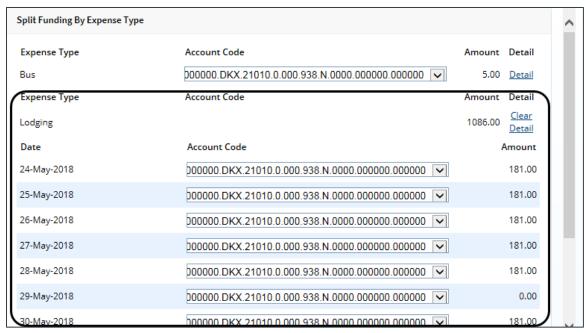


Figure 51: Split Funding — Lodging Expense Detail

3. Click **Save and Close** to save your selections, close the Split Funding window, and return to the Voucher Accounting page.

## 7.4.2 Split Funding by Expense Date

Complete the following steps to fund expenses on specific dates from specific accounts.

- Click the Split Funding link. This displays the Split Funding window.
- 2. Click the **Split by Expense Date** link. This displays the Split Funding by Expense Date section in the window.

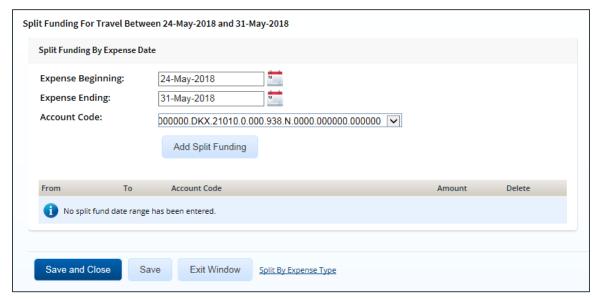


Figure 52: Split Funding — Split Funding by Expense Date

3. Select the date range for the funding.

- **Expense Beginning** Enter the beginning date of the range in the field, or click the calendar icon to select a date from the drop-down calendar.
- **Expense Ending** Enter the ending date of the range in the field, or click the calendar icon to select a date from the drop-down calendar.
- 4. Select the account to use for funding from the **Account Code** drop-down list.
- 5. Click **Add Split Funding**. The details for the established date range display in the data grid below the button.
- 6. Repeat steps 3–5 until you have funded all of your estimated expenses.
- 7. Click **Save and Close** to save your selections, close the Split Funding window, and return to the Voucher Accounting page.

## 7.5 Automatic Travel Voucher Accounting Allocation

The Automatic Travel Voucher Accounting Allocation feature allows E2 Solutions to immediately apply the accounting allocation logic from the approved authorization to the voucher's account codes, saving you from returning to the authorization to review the accounting allocations and allowing you to complete the voucher more quickly.

If this feature is enabled for a major customer, users reaching the Accounting step in the voucher workflow will see a disabled Voucher Accounting page. The fields are disabled, the **Select Account Codes** and **Split Funding** links are replaced with the **Update Accounting** link, and the **Save and Next Step** and **Save** buttons are replaced with the **Next Step** button. Users can quickly review the allocations and, if all is correct and no changes are required, click the **Next Step** button to continue to the next step in the voucher workflow.

**NOTE**: Warning messages will display when you reach the Voucher Accounting page if E2 Solutions is unable to fully allocate the voucher's value. You will be directed to use the **Update Accounting** link to manually allocate the expense amounts. (Refer to the ERR40: Vouchers Errors and Warnings guide or answer 4471 (Troubleshooting: Voucher Accounting Errors and Warning Messages) in the online help for further information on this messaging.)

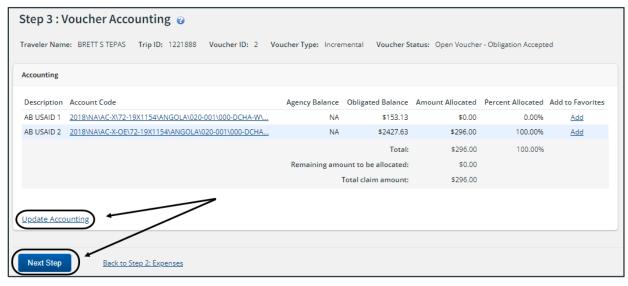


Figure 53: Voucher Accounting — Disabled page

#### 7.5.1 Accounting Allocations

The authorization's accounting allocations are applied to the voucher as the Voucher Accounting page is accessed.

- If only a single account code was used on the authorization, 100% of the expenses are automatically allocated to that account code on the voucher.
- If multiple account codes were used on the authorization, the allocation percentages from the authorization are applied to the voucher. It does not matter if the voucher expense totals are less than, equal to, or greater than the estimated expenses from the authorization, the percentage allocations between the account codes will be copied from the authorization to the voucher.

For example, 70% of the total estimated expense amount of \$500 (i.e., \$350) was allocated to account code ABCDE on the authorization, while 30% (i.e., \$150) was allocated to account code 12345. When the voucher is created, regardless of the actual expense amounts, 70% will be automatically allocated to account code ABCDE and 30% to account code 12345.

**NOTE**: Any fractions of a cent will be applied to the authorization account code with the higher percentage/amount.

- If the authorization used split funding by date, and all dates on the voucher exist on the authorization, E2 will automatically apply the same account code split funding logic and allocations to each voucher expense based upon the voucher expense date.
- If the authorization used split funding by expense type, and all voucher expense types
  exist on the authorization, E2 will automatically apply the same account code split funding
  logic and allocations to each voucher expense based upon the expense type.
- If the authorization used split funding by date, but E2 could not fully allocate the voucher value automatically as there are one or more expenses on the voucher with dates that were not represented on the authorization, a warning message displays and the user is prompted to select the **Update Accounting** link and manually allocate the expense amounts. A similar message displays if the authorization used split funding by expense type and there are one or more expense types on the voucher that were not represented on the authorization.

#### 7.5.2 Update Accounting Link

If modifications are required to the voucher accounting, click the **Update Accounting** link to override the automatic accounting allocation feature and switch to manual accounting for the voucher. When you click the link, a Confirm Action window displays with the following warning message: You have selected to switch to manual accounting for this voucher.

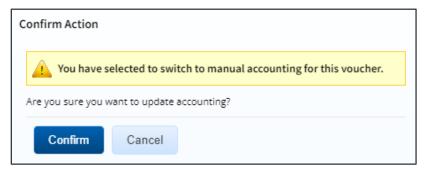


Figure 54: Update Accounting confirmation window

Click the **Confirm** button to switch to manual accounting. The Voucher Accounting page refreshes and you will have access to the standard accounting functionality outlined earlier in this document. Refer to the start of this chapter for more information.

**TIP**: After you click the **Update Accounting** link and then the **Confirm** button in the Confirm Action window, the Voucher Accounting page will remain enabled for manual accounting for that voucher.

You can also click the **Cancel** button to cancel the update request, close the Confirm Action window, and return to the disabled Voucher Accounting page.

# 8 Reviewing Liquidations

If an advance was approved for a trip, that advance must be liquidated. Advances can be liquidated on any voucher, but all outstanding advances must be liquidated on the final travel voucher, if possible, regardless of the amount that was actually disbursed to the traveler.

**TIP**: Click the <u>View Advance Details link</u> in the Other Actions section to view additional information about the advances for the trip.

E2 automatically calculates the maximum outstanding travel advance balance available for liquidation. The traveler, however, can override this maximum amount and liquidate a smaller amount, if necessary.



Figure 55: Voucher Summary — Liquidations section

#### 8.1 Retained Advances

If retained advances are enabled, the Liquidations section on the Voucher Summary page also includes the total amount of advances that are currently retained by the traveler and available for liquidation on this voucher.

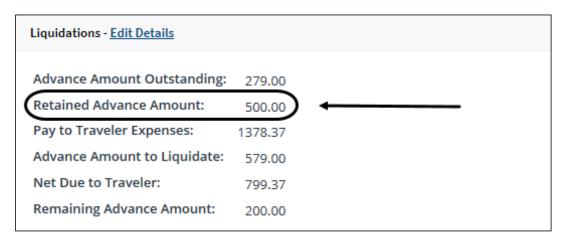


Figure 56: Voucher Summary — Retained Advance Amount field

## 8.2 Reduced "Pay to Traveler" Expenses

If you have reduced "pay to traveler" expenses, the liquidated advance amount may now exceed the total available "pay to traveler" expenses. This situation is called over-allocation.

- If this is not the final voucher for the trip, you can make changes to correct this issue, or you can return the voucher for correction.
- If this is the final or supplemental voucher, and retained advances are not enabled, E2
  automatically recalculates and adjusts this step to liquidate the maximum amount. You cannot
  take any other action. E2 enters a history log entry to indicate that liquidations were automatically
  adjusted.
- If this is a final or supplemental voucher, and the traveler is allowed to retain advances, you must liquidate the lesser of the Advance Amount Outstanding and Pay to Traveler Expenses fields.
   If there are sufficient "pay to traveler" expenses, you can liquidate up to the total of the Advance Amount Outstanding and Retained Advance Amount fields.

Complete the following steps.

Click the Edit Details link in the Liquidations section of the Voucher Summary page. This
displays the Voucher Liquidations page.

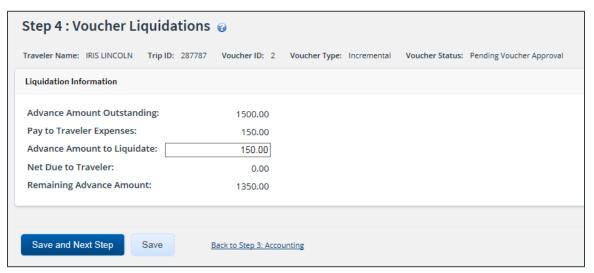


Figure 57: Voucher Liquidations page

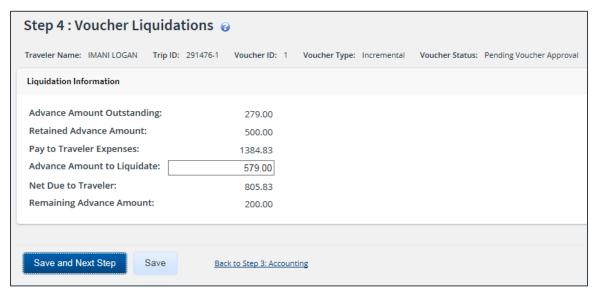


Figure 58: Voucher Liquidations — Retained Advances

- 2. Enter a new amount in the **Advance Amount to Liquidate** field. This amount cannot exceed the amount shown in the **Pay to Traveler Expenses** field (i.e., the **Net Due to Traveler** field cannot be negative).
- 3. Click Save.

## 8.3 Voucher Liquidation Detail

**NOTE**: A read-only version of this information will also display in the Liquidations section of the Voucher Summary page.

If your office or workgroup is configured to include advance liquidation detail, an LCU column may display to the right of the standard Voucher Liquidations fields (if the advance was issued in a foreign currency) and the Advance Liquidation Detail data grid will display at the bottom of the page to allow you to review the advances that will be liquidated with the voucher.

**NOTE**: If a voucher has not yet been approved, the detail on the Voucher Liquidations page may not be entirely representative of how the advances will be liquidated, as that determination only occurs upon final approval. Advance liquidations are applied in the order vouchers are approved. This means, if you have multiple vouchers and they are approved out of order (e.g., voucher 2 receives final approval before voucher 1), advance liquidations could be applied to a later voucher (voucher 2) before the initial voucher.

#### 8.3.1 Considerations

E2 considers the statuses of the voucher and the advance(s) when determining the liquidation detail included on the Voucher Liquidations page.

- If the voucher has a status of *Approved* or *Awaiting Payment*, the page includes the actual liquidation information that was interfaced. Only the advances to which a liquidation amount was applied will be included in the data grid. For example, if three advances exist, but one advance was already fully liquidated on a previous voucher and the liquidation only applies to the second, only the second advance will be listed.
- If the voucher has not yet been approved:
  - The data grid displays all advances and account codes, even those that were previously liquidated or will not have a part of the liquidation amount. For example, three advances exist the first advance was fully liquidated on a previous voucher and the liquidation amount only applies to the second, but all three advances will still be listed in the data grid.
  - Advances that were created first (based on the advance ID) will be liquidated first.
  - An advance will be liquidated evenly based on the percentage of the advance attributed to each account code when the advance was created.
  - After a liquidation amount has been distributed between account codes, any
    extra or missing pennies due to rounding will be applied to the accounting line
    with the greatest percentage.

#### 8.3.2 LCU

If all advances to be liquidated on the voucher were issued in a single foreign currency (i.e., the local currency for the foreign travel destination), an LCU column is included on the Voucher Liquidations page to display the liquidation information in that local currency.

**TIP**: Examples of the LCU column may be seen in the sample screen shots provided for the Advance Liquidation Detail section below.

 Advance Amount Outstanding – Total advance amount disbursed in the local currency, minus any liquidations that have occurred on other vouchers, minus any amount that was repaid.

**NOTE**: If multiple advances in multiple currencies exist on the authorization, Multiple Advances in Multiple Currencies displays for the **Advance Amount Outstanding** field and no detail is returned for the remaining fields in the LCU column.

- Advance Amount to Liquidate Amount entered in the Advance Amount to Liquidate
  text box converted to the local currency based on the exchange rate for the advance(s) to
  be liquidated.
- Net Due to Traveler When populated, this is the voucher amount to be reimbursed to
  the traveler, based on the exchange rate and currency selected for the voucher payment.
  The field will be blank if no payment has been selected for the voucher, the selected
  voucher payment is in U.S. dollars (USD), multiple currencies were selected for the
  voucher payment, or the voucher payment does not use the same currency as the
  advance.
- Remaining Advance Amount Advance Amount Outstanding field minus the Advance Amount to Liquidate field

#### 8.3.3 Advance Liquidation Detail

The Advance Liquidation Detail section provides the following information for each advance that will be liquidated on the voucher.

- Advance Id Identification number of the advance to be liquidated
- **Document Number** Document number for the advance to be liquidated
- Account Code Accounting line to be liquidated

**TIP**: A single advance may be listed multiple times in the data grid if it was funded by more than one account code.

- Liquidated Amount (USE) U.S. dollar-equivalent amount for each advance/accounting line to be liquidated
- Liquidated Amount (LCU) Local currency amount for each advance/accounting line to be liquidated

**TIP**: The **Liquidated Amount (LCU)** and **Rate of Exchange** fields only display if an advance was issued in a foreign currency (i.e., the local currency for the foreign travel destination). The fields do not display if the advance was payable in U.S. dollars (USD).

Rate of Exchange – Exchange rate used for the advance

#### 8.3.3.1 Examples

The following figures provide examples of the Advance Liquidation Detail section in different scenarios.

Single advance issued in U.S. dollars (USD) with only one account code

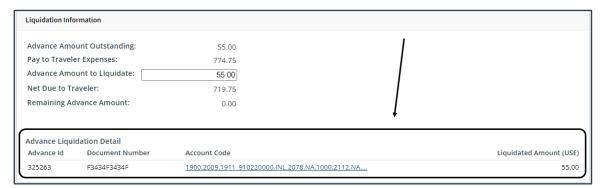


Figure 59: Voucher Liquidations — Single USD Advance

• Single advance issued in a local currency with only one account code

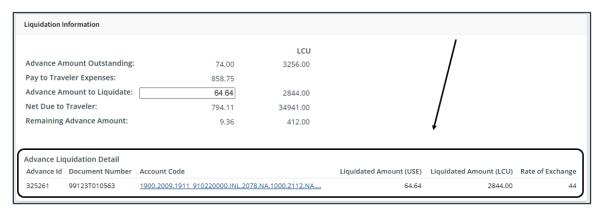


Figure 60: Voucher Liquidations — Single LCU Advance

Single advance issued in a local currency with multiple account codes

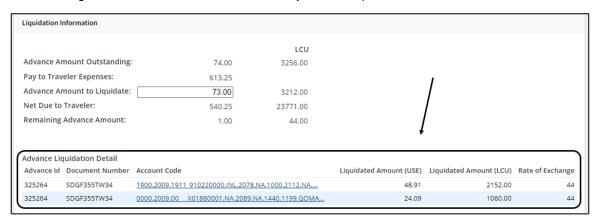


Figure 61: Voucher Liquidations — Single LCU Advance, Multiple Account Codes

#### Multiple advances in multiple currencies

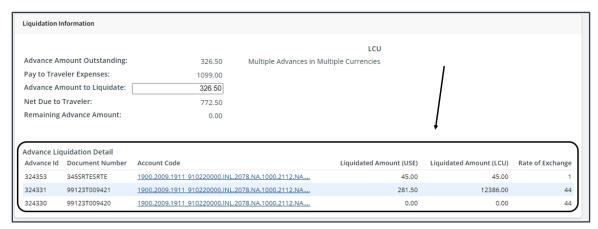


Figure 62: Voucher Liquidations — Multiple Advances, Multiple Currencies

# 9 Reviewing Remarks, Receipts, and Attachments

The Voucher Summary page includes the Remarks and Receipts and Attachments sections. These sections allow you to view all document and expense-level remarks, receipts, and attachments before you complete your approval task.

#### 9.1 Remarks

The Remarks section lists all remarks attached to the voucher and its expenses.



Figure 63: Voucher Summary — Remarks section

TIP: Click the Expand Remarks link to view all remarks without scrolling.



Figure 64: Voucher Summary — Expanded remarks

# 9.2 Receipts and Attachments

The Receipts and Attachments section allows you to review any expense-level receipt or other document-level attachment, including documents attached via fax. Click the **Show** link to view the attachment.



Figure 65: Voucher Summary — Receipts and Attachments section

## 10 Reviewing Other Information

## 10.1 Reviewing Site Details

If the traveler is allowed to make itinerary changes directly on a final voucher, and the selected voucher finality on the <u>Basic Information page</u> is *Final Voucher and Update Site Details*, the Voucher Summary page includes a warning to notify you that site details may have been changed and a Site Details section is available for your review.

Expand each site to review details directly on the Voucher Summary page, or click the **View Details** link to go to the Site Details step in the workflow.



Figure 66: Voucher Summary — Site Details section (individual sites collapsed)

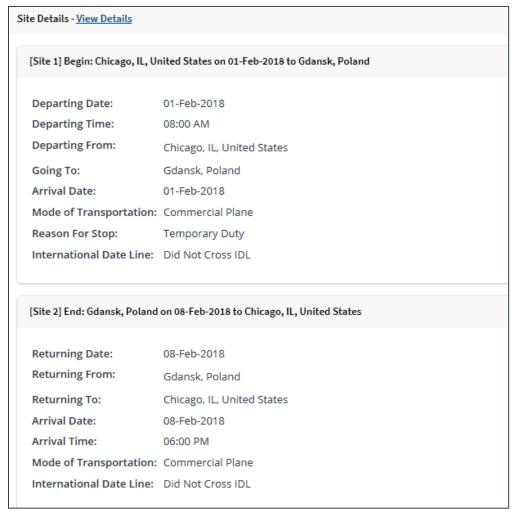


Figure 67: Voucher Summary — Site Details section (individual sites expanded)

## 10.2 Reviewing NFS Expenses

Some travelers may have trips that include non-federally sponsored (NFS) expenses. The NFS information appears on the Voucher Summary page in the Non-Federally Sponsored Expenses section.

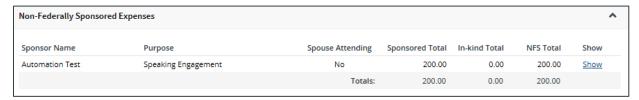


Figure 68: Voucher Summary — Non-Federally Sponsored Expenses section

Click the **Show** link to review the NFS details. This displays the Non-Federal Sponsor Details window.

**NOTE**: This section of the summary is informational only; you cannot make changes to NFS expenses. If you feel there is a problem, return the voucher, and add remarks to help the reader correct the situation.

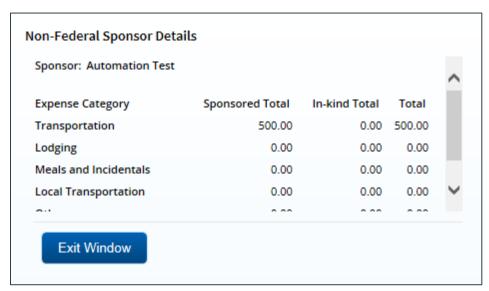


Figure 69: Non-Federal Sponsor Details window

# 10.3 Reviewing Payments

Depending on travel policies, a traveler may be able to select how to be paid for travel expenses designated as *Pay to Traveler*. If this function is available to the traveler, a Payments section appears on the Voucher Summary page. Review the payment information.



Figure 70: Voucher Summary — Payments section

## 10.3.1 Reduced "Pay to Traveler" Expenses

If you have reduced "pay to traveler" expenses, the payment amount may now exceed the total available "pay to traveler" expenses. This situation is called over-allocation. Like the <u>Liquidations</u> step, E2 automatically adjusts the Payment step to reflect the correct payment amount, if a single payment account is selected. If multiple accounts are selected, you can make changes to correct this issue, or you can return the voucher for correction.

Complete the following steps.

- 1. Click the **Edit Details** link in the Payments section header on the Voucher Summary page. This displays the Voucher Payments page.
- 2. Enter the amount for each account in the **Amount USD** field until the **Remaining** amount to be allocated field is 0.00.
- Click Save.

## 10.4 Reviewing "Pay to Traveler" Overrides

In some cases, travelers may have redirected "pay to traveler" M&IE to their travel charge card. Complete the following steps to update the "pay to traveler" override amount.

 Click the Override Pay To link in the Other Actions section. This displays the Override Pay To window.

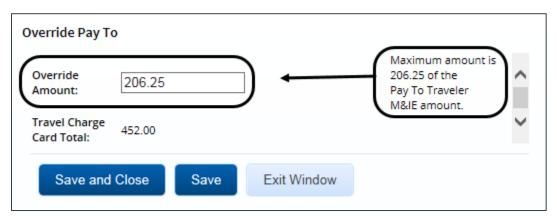


Figure 71: Override Pay To — Override Amount

- 2. Enter the corrected amount in the **Override Amount** field. The maximum amount available displays to the right of the field.
- 3. Click Save and Close.

## 10.5 Reviewing Travel Policy and City Pair Information

The Voucher Summary page includes three section related to travel policy. These sections are for reference only and do not reflect a voucher workflow step. They identify trip-related and voucher-specific items that are outside of policy for the traveler and may require additional review.

## 10.5.1 Travel Policy Justifications

This section shows items that are out of policy (e.g., cabin class selection for air or rail, hotel booking, rental car type) and the traveler's reasons for the out-of-policy selections.

Travel Policy Justifications				
Policy Item	Information	Explanation		
Air Cabin Class	Coach	Within policy		

Figure 72: Voucher Summary — Travel Policy Justifications section

## 10.5.2 Travel Policy Warnings

Additional information about items that may deviate from standard policy, including booked hotel over per diem rate, actual reimbursement type selected for lodging and M&IE, and official days off during the trip, appears in the Travel Policy Warnings section. This section also displays the lowest logical airfare available to the traveler at the time travel was booked, along with the actual booked airfare.



Figure 73: Voucher Summary — Travel Policy Warnings section

## 10.5.3 City Pair Information

This section displays contracted fares for trip sites, including all combinations for metro-related city pairs.



Figure 74: Voucher Summary — City Pair Information section

# 10.6 Reviewing Audit Warnings

The Audit Warnings section displays on the Voucher Summary page if auditing is enabled for your group and the voucher is a candidate for audit. The section lists the reasons why the voucher may be selected.

## **Audit Warnings**

## Claim may be selected for audit for the following reasons:

Voucher exceeds the cost ceiling.

Minor customer is flagged for audit.

Figure 75: Voucher Summary — Audit Warnings section

## 11 Completing the Approval Process

When you have finished the review process, you have three options:

- Approve the voucher (including reduced expenses)
- Return the voucher for revision
- Unlock the voucher, so another approver within the routing pool can access the document and take action on it

## 11.1 Approving the Voucher

Complete the following steps.

- 1. Click **Approve** on the Voucher Summary page. This displays a Confirm Action window.
  - **NOTE**: The Confirm Action window may include fund obligation and balance details, depending on your financial system settings.
- Click Confirm. If this is a final approval and your agency's financial system is interfaced with E2, the voucher is submitted for real-time validation. Success or error messages from this validation process may display. In the case of voucher approval failure, contact your agency's financial system help desk for assistance.

## 11.2 Returning the Voucher for Revision

A voucher can be returned for revision to the traveler or a prior approver, based on the setting of the **Approver Can Return Document To** field in the Minor Customer Settings (i.e., Step 8: Minor Customer Approval Settings, DOCUMENT ROUTING). Refer to *AG50 – Hierarchy and Settings* for more information on this field.

**NOTE**: When a voucher is returned to an approver, the status of the trip will display as Pending Approval; when the voucher is returned to the traveler, the status of the trip will display as Revised.

#### 11.2.1 Traveler Only

When the **Approver Can Return Document To** field is set to *Traveler Only*, a voucher may be returned only to the traveler for revision. Complete the following steps.

 Click the **Return** button at the bottom of the Voucher Summary page. This displays the Confirm Action window.

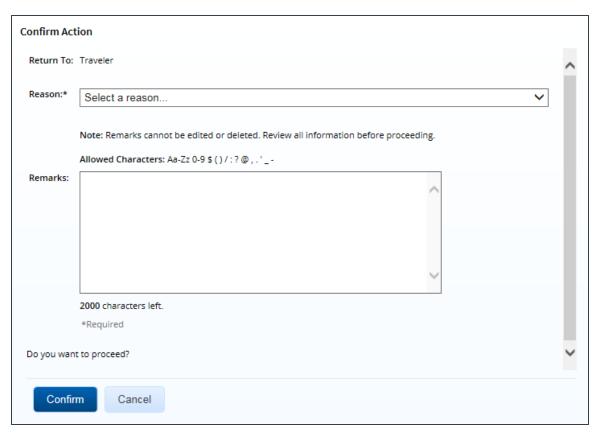


Figure 76: Confirm Action — Return to Traveler

- 2. The **Return To** field defaults to *Traveler* and cannot be modified. Select the reason you are returning the voucher from the **Reason** drop-down list.
- 3. Enter any necessary remarks in the **Remarks** field.

**TIP**: Review your remarks before clicking **Confirm**. Remarks cannot be edited or deleted after you send them.

4. Click **Confirm** to return the voucher.

## 11.2.2 Traveler or Approver

When the **Approver Can Return Document To** field is set to *Traveler or Any Prior Approval Level*, a voucher may be returned to the traveler or a prior approver for revision (provided the approver returning the document is the second or higher approver for the voucher). The document will be returned to either the primary approver, if one exists, or the entire routing pool with instructions.

**NOTE**: If you are the first level approver on the voucher, your only option is to return the document to the traveler. When you click **Return**, the Confirm Action window appears similar to that in the previous figure — the **Return To** field defaults to Traveler and is disabled.

Complete the following steps.

- Click the **Return** button at the bottom of the Voucher Summary page. This displays a Confirm Action window.
- 2. Select the person or group to whom you are returning the voucher from the **Return To** drop-down list.

- The drop-down list displays the *Traveler* option as well as all previous approval pools.
- If an approval pool has a primary approver, that person's name appears in parentheses to the right of the name of the approval pool (e.g., Routing Pool 1 (Doe, John C.)).

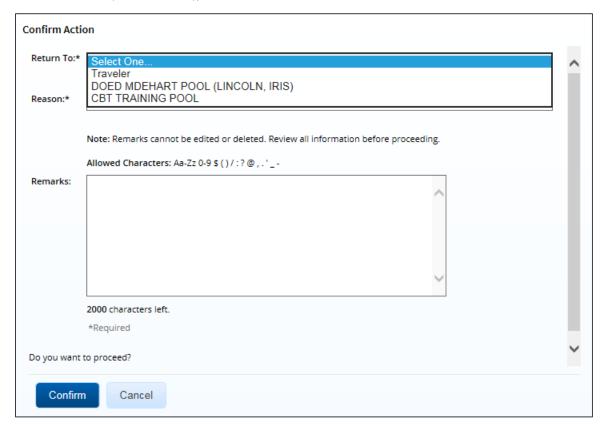


Figure 77: Confirm Action — Return to Traveler or Approval Pool

- 3. Select the reason you are returning the voucher from the **Reason** drop-down list.
- 4. Enter any necessary remarks in the **Remarks** field.

**TIP**: Review your remarks before clicking **Confirm**. Remarks cannot be edited or deleted after you send them.

5. Click Confirm to return the voucher.

# 11.3 Making the Voucher Available to Another Approver

There may be times when you need to allow another approver in the routing pool access to the voucher. If this situation occurs and the voucher is locked to you, you must unlock it. Unlocking the voucher makes it available to other approvers in the routing pool.

Click the **Unlock** link in the Other Actions section, or scroll to the bottom of the Voucher Summary page and click the **Unlock** button.

## 12 Other Actions

The Other Actions section contains links to additional tasks you may need to perform to complete the approval process, such as:

- Adding remarks
- Attaching documents
- Printing the voucher
- Printing a compact voucher
- Viewing the difference between estimated expenses and voucher expenses
- Viewing a summary of daily expenses
- Viewing itinerary information
- Viewing trip history
- Viewing advance details
- Viewing open or group authorization details
- Viewing the routing path
- Viewing the routing history

## 12.1 Add Remarks

If you reduce an expense, you must add a remark to that expense. You may also want, however, to add a remark to the actual voucher document. Complete the following steps.

- 1. Click the **Remarks** link in the Other Actions section. This displays the Remarks window, which shows any remarks already associated with the voucher.
- 2. Click the Add Remarks tab.

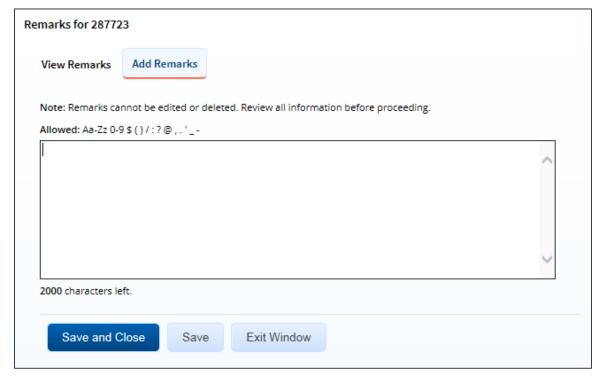


Figure 78: Remarks — Add Remarks tab

- 3. Enter your remarks and review them. Remarks cannot be edited or deleted after you save them; make any changes before saving.
  - **TIP**: Avoid copying and pasting text from other applications. Doing so may result in invalid character errors.
- 4. Click Save and Close to save your remarks and close the Remarks window.

#### 12.2 Attach Documentation

Like remarks, receipts can be attached to individual expenses or to the overall voucher document. Complete the following steps.

 Click the Attachments link in the Other Actions section. This displays the Trip-Level Attachments window.



Figure 79: Trip-Level Attachments window

- 2. Click the **Add Attachment** link. This displays the system Choose File window.
- 3. Select the PDF file you want to attach.
- 4. Click **Open**. You are returned to the Trip-Level Attachments window. A success message displays when the document is attached, and the new document appears in the list.

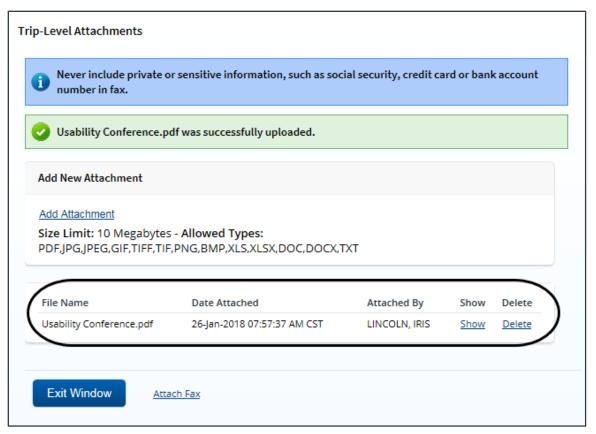


Figure 80: Trip-Level Attachments — Attached Document

5. Click the **Show** link to view the document.

**TIP**: If this is not the document you want attached to the voucher, click **Delete** to remove the file. You are able to delete attached files at any time prior to final approval, as long as you have edit privileges for the document. Adding and deleting receipts will add entries to the Trip History file.

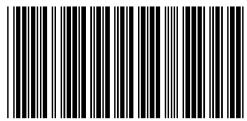
6. Click Exit Window.

## 12.2.1 Attaching a Document via Fax

If you have paper documents, you can attach them to the voucher via fax, if that capability is available to you. Complete the following steps.

- Click the Attachments link in the Other Actions section. This displays the <u>Trip-Level</u> Attachments window.
- 2. Click the **Attach Fax** link, which opens the Fax Attachment(s) section in the window.
- 3. Click the **Print the Fax Cover Page** link. This displays a printable version of the cover sheet. The fax cover page includes a special bar code that associates the fax with the voucher and includes the phone number to use; the fax cover page must be the first page of your fax.

Print This Page Close



R-229371

This cover sheet must be the first page faxed with the bar code at the top of the page.

Never include private or sensitive information, such as social security, credit card or bank account number in fax.

Include this cover sheet with the receipts and fax to: 1-877-396-5780

## **E2 TRAVEL DOCUMENT/EXPENSE REPORTING**

**Traveler name: MARY RAKES** 

Trip Id #: 229371

Standard Document #:

Date Submitted: 10-May-2016

**Number of pages attached:** \_\_\_\_\_ (including cover page)

Figure 81: Fax cover page

- 4. Click Print This Page.
- 5. Fax the cover page, along with the documents you want to attach to the voucher, to the number shown on your fax cover page. The fax will automatically be added to the list of attached documents within 30 minutes of receipt.

**NOTE**: Adding an attachment via fax will add an entry to the trip history file.

#### 12.2.2 Viewing Documents Attached to the Trip

The Receipts and Attachments section of the Voucher Summary page shows all previously attached documents and faxes. Locate the document in the list, and then click the **Show** link to view the attachment.

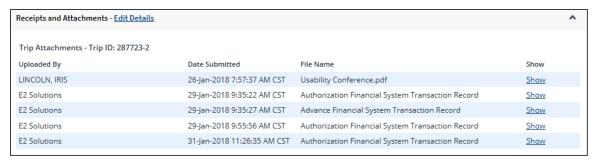


Figure 82: Voucher Summary — Receipts and Attachments section

## 12.2.3 Deleting Documents Attached to the Trip

If you uploaded or faxed a file in error, you can delete the attachment any time prior to the document's final approval, as long as you have edit privileges for the document.

The Receipts and Attachments section of the Voucher Summary page shows all previously attached documents and faxes. Complete the following steps to delete an attachment.

1. Click the **Edit Details** link in the Receipts and Attachments section header. This displays the Trip-Level Attachments window.

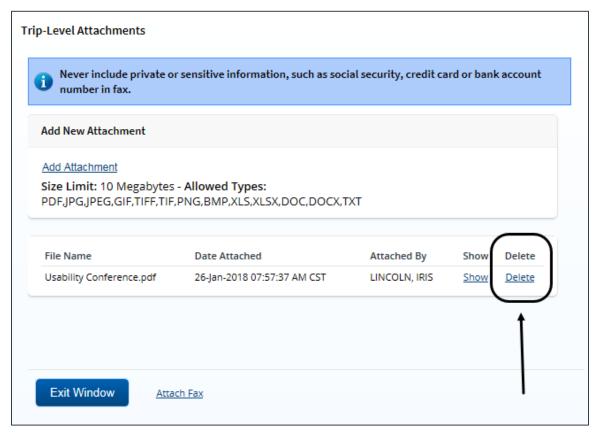


Figure 83: Trip-Level Attachments — Delete link

2. Click the **Delete** link of any file you have uploaded or faxed that you want to remove. This displays a Confirm Action window.

**NOTE**: You cannot delete any system-attached files. Deleting an attachment will add an entry to the trip history file.

- 3. Click Confirm to delete the document.
- 4. Click **Exit Window** to close the Trip-Level Attachments window.

#### 12.3 Print the Voucher

Complete the following steps to generate a printable version of the voucher.

- 1. Click the **Printable Voucher** link in the Other Actions section. The voucher appears as a PDF file in a new browser window.
- 2. Click the **Print** icon ( ) to print the document.

**TIP**: Under certain circumstances, the voucher may appear as an HTML file with a **Print** button. If this occurs, click **Print** to print the voucher.

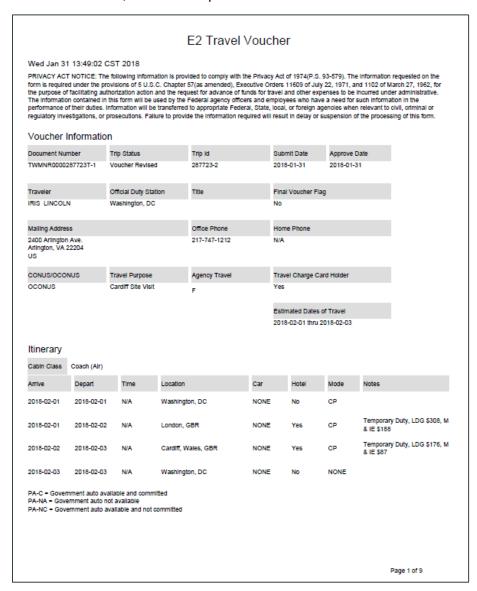


Figure 84: Printable Voucher

## 12.4 Compact Printable Voucher

Click the **Compact Printable Voucher** link to print a compact (typically, one page) version of the voucher. A compact printable voucher will include only the following information:

- Generated date/time stamp (in the page footer)
- Voucher information (no title)
- Itinerary
- Voucher expense totals
- Accounting information
- Voucher remarks
- Audit/approver information

NOTE: The document may extend past a single page, based upon the content.

The Privacy Act notice, travel advance information (when available), traveler payment summary (when available), traveler payment details (when available), voucher expense summary, non-federal sponsors (when available), voucher expense lines, and history will not print on the compact printable voucher, but will still be available on the <u>standard printable voucher</u>.

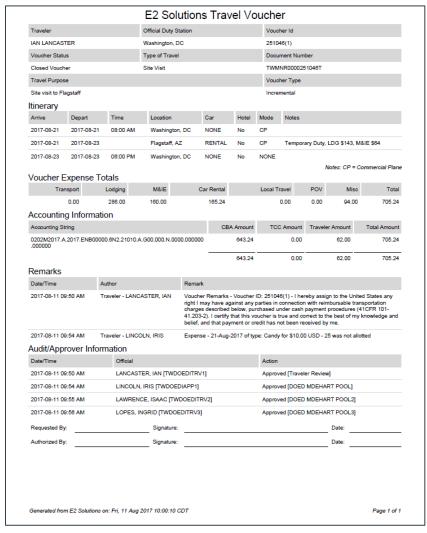


Figure 85: Compact Printable Voucher

#### 12.5 View Cost Variance

Click the **View Cost Variance Summary** link in the Other Actions section to display the View Cost Variance Summary window. This summary allows you to compare expenses, including expenses claimed on this voucher, with estimated expenses for the trip.

- The header shows the trip duration in days (including breaks and leave), as well as the number of sites visited on the trip (excluding the starting and ending sites).
- For each expense type, the summary shows the difference between estimated expenses and actual expenses, including expenses from this voucher.

**TIP**: If you need additional information about the traveler's original travel plans, click the **Edit Details** link in the Receipts and Attachments section header on the Voucher Summary page, and then click the **Show** link for the Authorization Financial System Transaction Record.

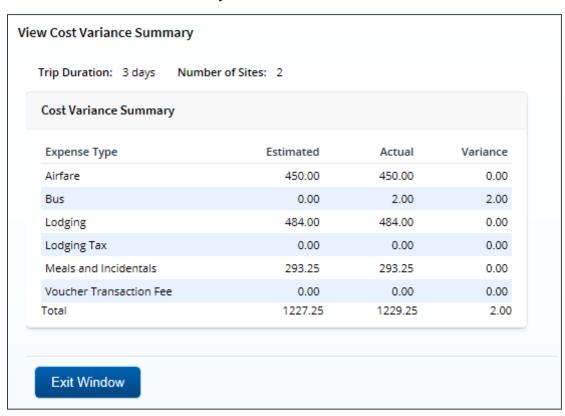


Figure 86: View Cost Variance Summary window

# 12.6 View a Daily Expenses Summary

Click the **Daily Expenses Summary** link in the Other Actions section to display the View Daily Expenses Summary window. This window allows you to view a summary of travel expenses for each day of the trip. The summary information includes per diem rates, as well as information about items that impact expense calculations for each day, such as first and last day of travel, or travel over the International Date Line (IDL).

• The Daily Expenses section shows a summary of all lodging, meals and incidentals, and other expenses for each day. Items that impact expense calculations for that day appear in the Other Information column.

- If the lodging and M&IE for a specific day are both *Per Diem*, the Reimbursement Type column simply displays *Per Diem*. If, however, either the lodging and/or M&IE is not *Per Diem*, the Reimbursement Type column displays as follows: *Lodging:* [REIMBURSEMENT TYPE], Meals: [REIMBURSEMENT TYPE].
- The Per Diem section shows detailed and summary per diem rate information for each travel site, including sites that have agency-defined custom per diem rates.
- If the trip is subject to variable per diem rates for standard sites, the Other Information column includes the keyword *Variable*, followed by the percentage of the standard per diem rate that applies to each day of the trip for lodging, meals, or incidentals.

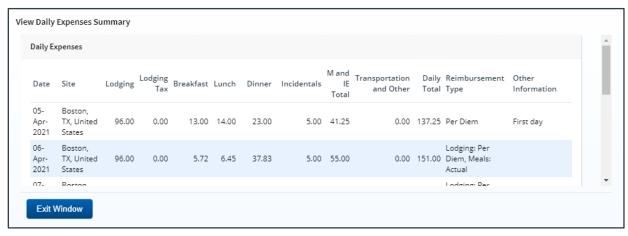


Figure 87: View Daily Expenses Summary window

## 12.7 View Itinerary Information

You can view itinerary information for the trip if the trip has associated reservations in E2. Click the **Itinerary** link in the Other Actions section to display the Itinerary window. The window contains a section for each type of reservation (e.g., air, rail, hotel, and car) and ticket information, if available.

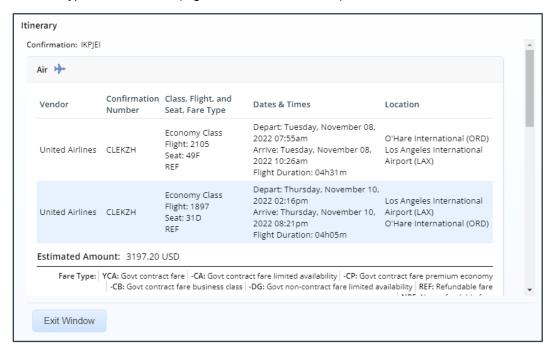


Figure 88: Itinerary window

## 12.8 View Trip History

Click the **Trip History** link in the Other Actions section to display the View History page. This page allows you to view a history of actions taken on trip documents, including authorizations, advances, and vouchers. The audit trail includes:

- Date and time of the event
- Actions taken on the document and the document's status
- User who performed the action

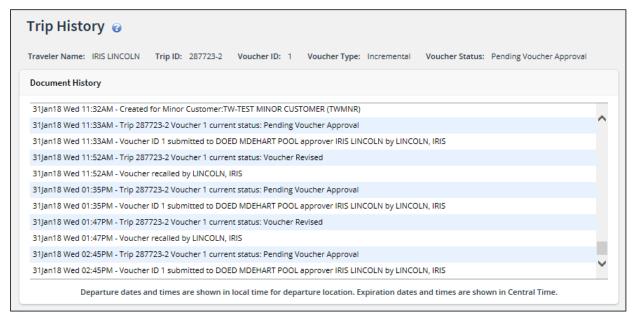


Figure 89: Trip History — Incremental Voucher

#### 12.9 View Advance Details

If the traveler received an advance for the trip, you can view detailed information about the advance on the View Advance Details page. Click the **View Advance Details** link in the Other Actions section to display the View Advance Details page. Details include total advance amount, type of payment, status, and remaining amount to be liquidated.

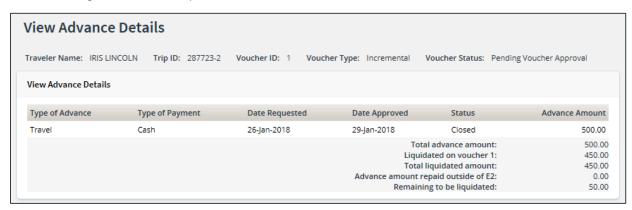


Figure 90: View Advance Details

#### 12.9.1 Retained Advances

If retained advances are enabled, a View Retained Advance Details section displays at the bottom of the page. This section identifies the trip ID, dates requested and approved, trip status, and the amount of the advance still outstanding. A retained advance is eligible for liquidation on any subsequent voucher for any trip.

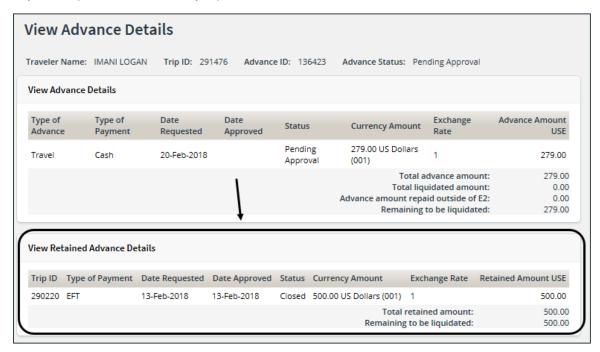


Figure 91: View Advance Details — View Retained Advance Details section

## 12.10 View Open or Group Authorization Details

If you are approving a voucher for a trip that was created under an open (OA) or group authorization (GA), click the **Open Authorization Details** or **Group Authorization Details** link in the Other Actions section to view details about the parent OA or GA.



Figure 92: Open Authorization Details window



Figure 93: Group Authorization Details window

## 12.11 View the Approval Routing Path

You can view the approval path for the voucher and, in some circumstances, make certain changes. Complete the following steps.

- 1. Click the **View Routing Path** link in the Other Actions section. This displays the View Routing Path page.
- If the approver responsible for the current step in the voucher's approval process is unavailable, select a new approver for the voucher from the **Pool Members** drop-down list. This list displays the name and email address for each approver in the pool.
- 3. Save your changes.

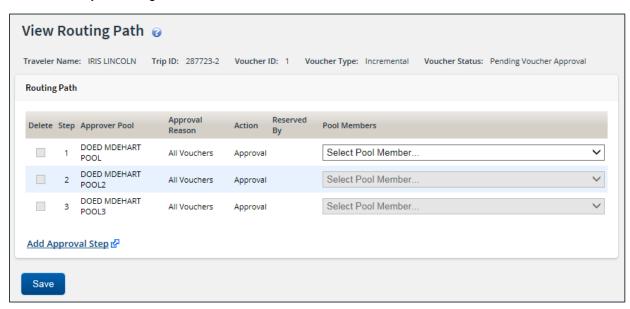


Figure 94: View Routing Path — Voucher

## 12.12 View Routing History

Click the **View Routing History** link in the Other Actions section to display the View Routing History page. This page provides a log of approval routing events (e.g., approvals, revisions) for the voucher, including the date and time of the event, action that triggered the event, and the event details.

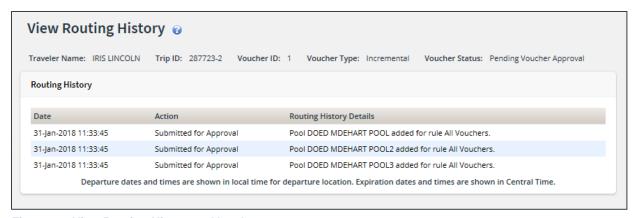


Figure 95: View Routing History — Voucher

# 13 Printing the Traveler Profile

Click the **Printable Profile** link in the Extras section to display a printable version of the traveler's profile in a new browser window. Click **Print This Page** to print the information.

# 14 Revision History

Date	Description	Release
01/2024	Updated title page graphic and copyright information	24.1
04/2023	Added section 8.3 (Voucher Liquidation Detail)	23.2
02/2023	Added a bullet to section 7.5.1 (Accounting Allocations)	23.1
11/2022	<ul> <li>Added:         <ul> <li>Note to step 2 in the introduction of section 7 (Reviewing Accounting)</li> <li>Section 7.5 (Automatic Travel Voucher Accounting Allocation)</li> </ul> </li> </ul>	22.4
08/2022	Updated figure 82 (Itinerary window)	22.3
04/2021	<ul> <li>Added:         <ul> <li>Section 1 (Introduction)</li> <li>JTR functionality note to section 6.2.3 (Show Actual Meals)</li> </ul> </li> <li>Updated:         <ul> <li>Figure 35 (Edit Actual Meals – Actual Amount field)</li> <li>Figure 36 (Edit Actual Meals – Actual meals in foreign currency)</li> <li>Figure 37 (Edit Actual Meals – Add Reduced Meal Remarks link)</li> <li>Figure 81 (View Daily Expenses Summary window)</li> <li>Verbiage throughout to reflect the change to the title of the Edit Actual Meals window</li> </ul> </li> </ul>	21.1
01/2021	Updated section 11.6 (View a Daily Expenses Summary)	20.4
07/2020	Updated screen shots	20.2
10/2019	Updated title page graphic and copyright information	19.3
03/2019	Copyright and logo updates	19.1
06/2018	Updated figure 53 (Split Funding – Split Funding by Expense Date fields)	18.2
03/2018	<ul> <li>Updated images throughout the document</li> <li>Updated section 3 (Approving a Voucher) for the Filter Options tab now available</li> </ul>	18.1
01/2018	Document formatting and layout changes	17.4
09/2017	<ul> <li>Updated images in section 2.2 (About the Workflow Workspace) and 2.4 (Starting the Voucher Approval Process)</li> <li>Added a bullet (Printing a compact voucher) to section 10 (Other Actions). This bullet links to a new section 10.4 – Compact Printable Voucher.</li> </ul>	17.3
06/2017	Updated section 9.2 (Returning the Voucher for Revision) for the new feature that allows you to return a voucher to the traveler or any prior approver	17.2

Date	Description	Release
03/2017	Updated images in sections 10.2 (Attaching Documentation) and 10.2.2 (Deleting Document Attached to the Trip) for the new 10 MB file size allowed for attachments	17.1
01/2017	<ul> <li>Updated section 1, Understanding the Approval Process, for clarification on document locking</li> <li>Updated section 3, Reviewing Basic Information, for using only T&amp;O expenses from a voucher deleted by the authorization amendment process as the source for T&amp;O expenses on this voucher</li> <li>Section 5.2, Split Funding, updated split funding image</li> </ul>	16.4
06/2016	<ul> <li>Updated section 7, Reviewing Remarks, Receipts and Attachments; "Receipts and Attachments" image and removed reference to Display Faxed Documents link</li> <li>Updated section 10.2, Attaching Documentation, all images, deleting attachments information, Trip History entries, fax instructions; removed references to Retrieve Faxes</li> <li>Added section 10.2.1, Viewing Documents Attached to the Trip</li> <li>Added section 10.2.2, Deleting Documents Attached to the Trip</li> </ul>	16.2
03/2016	<ul> <li>Updated section 3, Reviewing Basic Information and added section 8.1, Reviewing Site Details, for final voucher with itinerary changes</li> <li>Updated images in sections 7, Reviewing Remarks, Receipts and Attachments, and 10.2, Attaching Documentation, for name change of final approval system-generated attachment</li> </ul>	16.1
11/2015	Added section 10.6, Viewing Itinerary Information	15.4
06/2015	<ul> <li>Updated sections 4.1, Reviewing Lodging and 4.2, Review Meals and Incidentals, for variable per diem rates for standard sites</li> <li>Updated images in section 10.2, Attaching Documentation</li> <li>Updated section 10.5, Viewing a Daily Expenses Summary, for variable per diem rates for standard sites</li> <li>Updated section 10.10, Viewing Routing History</li> </ul>	15.3
04/2015	Updated images in section 10.8, Viewing Open or Group Authorization Details	15.2
12/2014	Updated section 8.2, Reviewing Payments, to reflect E2 automatic adjustment if expenses reduced and a single payment account selected	ETS2/15.1
10/2014	Updated City Pair Information section image in section 8.4, Reviewing Travel Policy and City Pair Information	ETS2/14.4

00/0044		
09/2014	<ul> <li>Updated dimensional account code search information in section 5.1, Selecting Accounts to Fund Expenses</li> <li>Updated images and list name in section 5.2, Split Funding</li> </ul>	ETS2/14.3
01/2013 C	Copyright updates	ETS2
10/2012	General publication	ETS2

# 15 Trademark and Copyright

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